Intergy v11.0

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Zach Blunt, George Renzi, Erin Ward

Intergy v11.0- Key Concepts Covered

- Clinical
  - MIPS/MU/ONC CEHRT features
    - New Care Plan
    - Immunization Forecasting
    - Auditing
    - More
- Practice Management
- Patient Portal
- Population Health
- FQHC
- Ideas Page
- Intergy v11.10

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The journey to 2015 certification

Finalization of reporting file
Before Engage, we will finalize the format of our quality reporting documents that CMS receives, and announce full certification.

Intergy v11.0
Intergy v11.0 will become Intergy's 2015 ONC CEHRT. In this release, we've tested and finalized all customer functionality, and added even more based on our clients' input.

Intergy v10.10
We started work on 2015 ONC CEHRT with Intergy v10.10. We focused on certified functionality our clients wanted the most, like electronic prescribing. Also, we added new fields, search options, etc.

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Shanny Feighny, Manager Product Management

INTERGY V11.0
BUILDING TO CERTIFICATION

Topics: Intergy Building to Certification

- New Care Plan
- Immunization forecasting
- Exchange Document Confidentiality Levels
- Auditing

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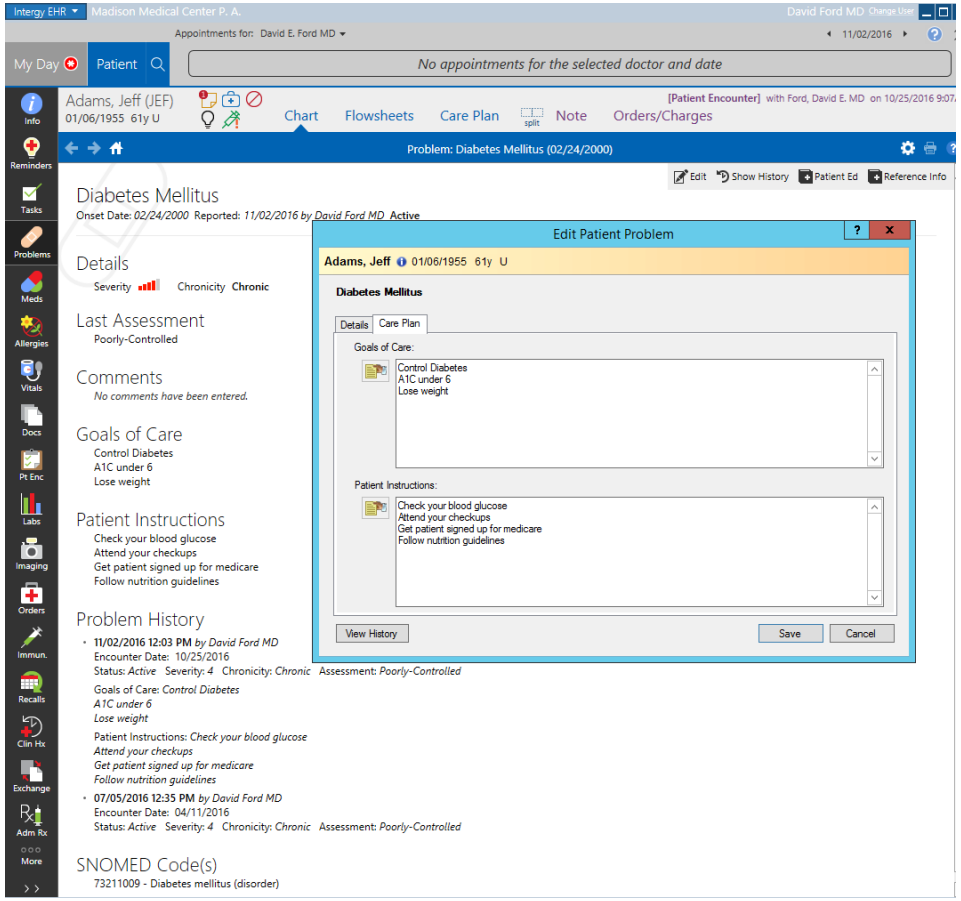
Legacy Intergy Care Plan

- Problem centered
- Quick Text
- Can be cited into the note



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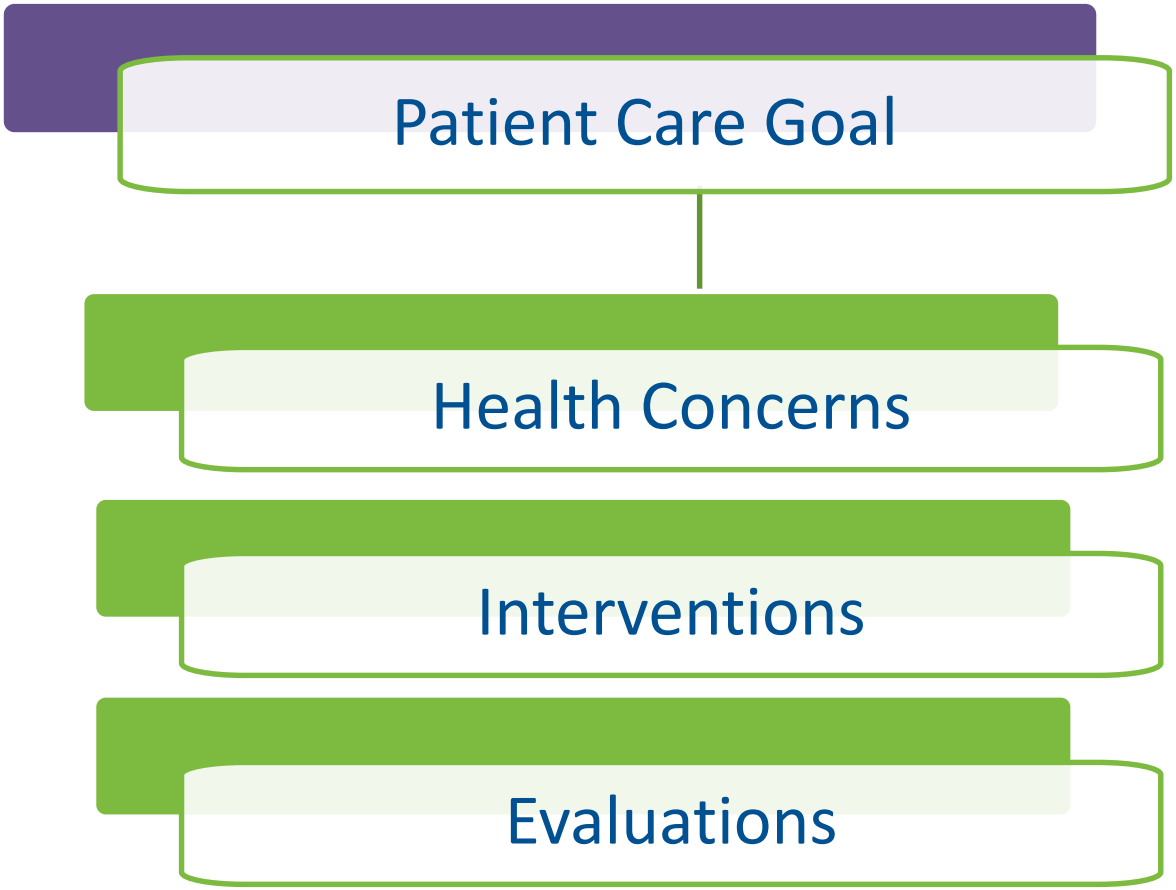
New Care Plan Structure



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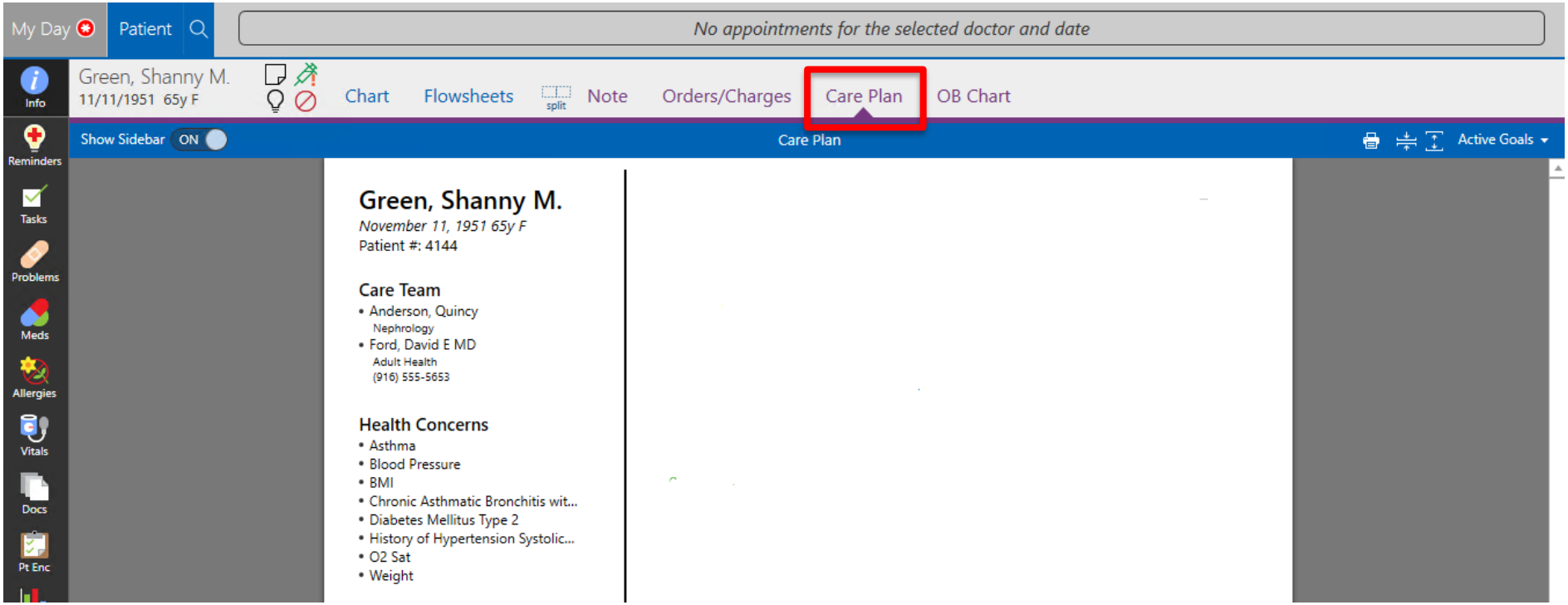
New Care Plan Tab



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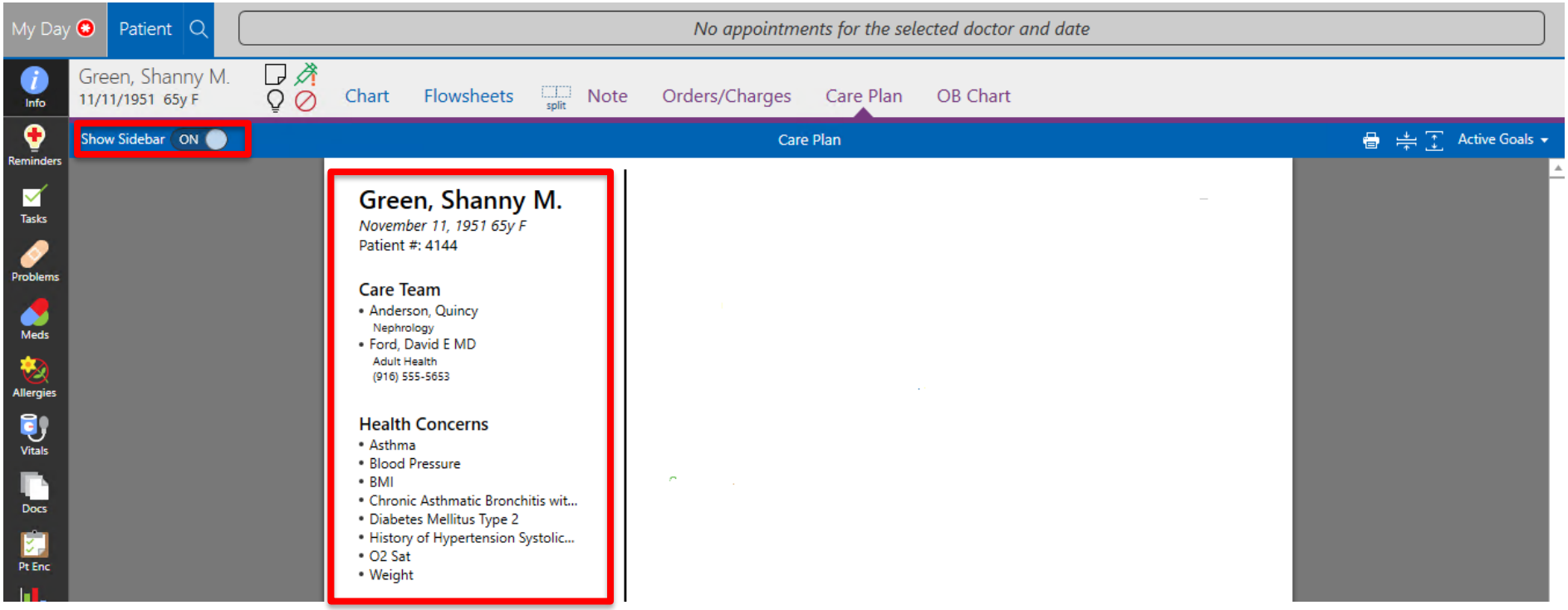
New Care Plan Sidebar



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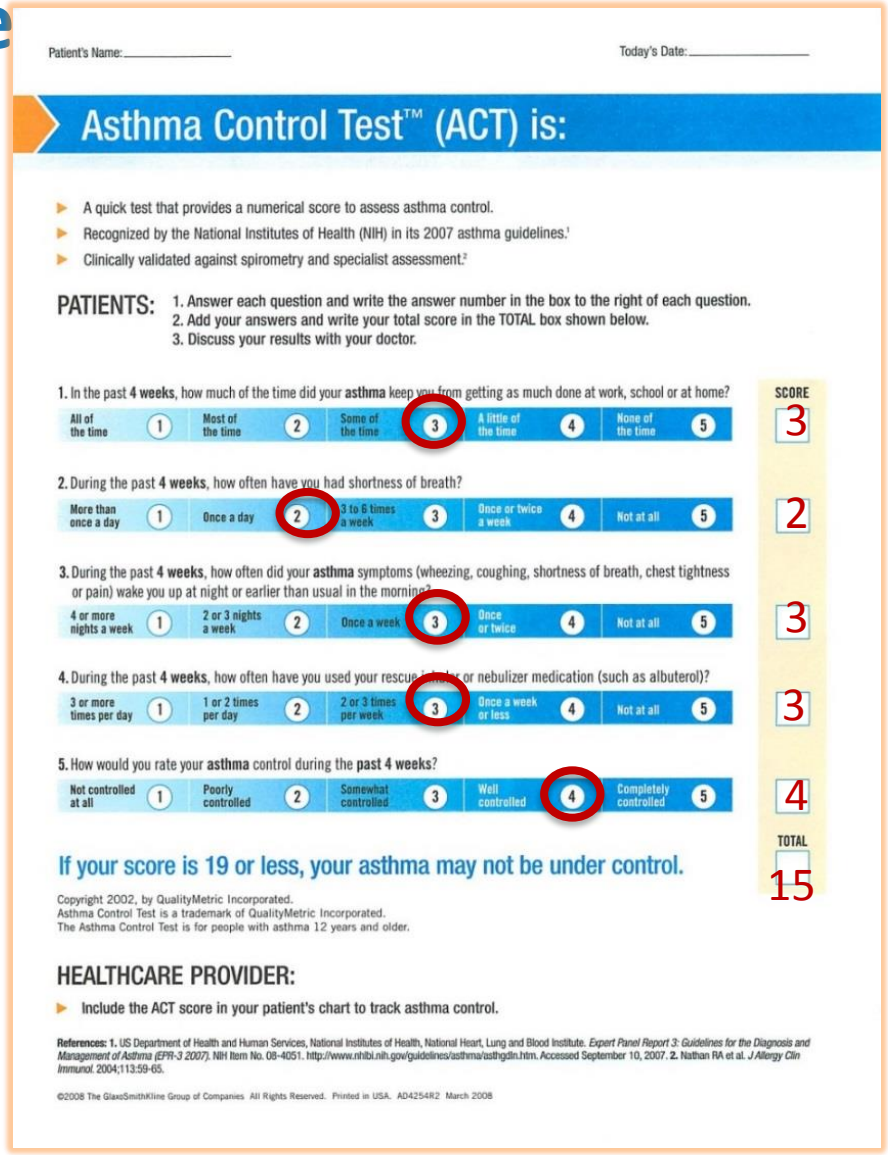
New Care Plan Example

- Asthmatic
- Poor ACT Score
- GOAL is to improve the ACT score



Patient's Name: _____ Today's Date: _____

Asthma Control Test™ (ACT) is:

- A quick test that provides a numerical score to assess asthma control.
- Recognized by the National Institutes of Health (NIH) in its 2007 asthma guidelines.[1]
- Clinically validated against spirometry and specialist assessment.[2]

PATIENTS:
1. Answer each question and write the answer number in the box to the right of each question.
2. Add your answers and write your total score in the TOTAL box shown below.
3. Discuss your results with your doctor.

						SCORE
1. In the past **4 weeks**, how much of the time did your **asthma** keep you from getting as much done at work, school or at home?	All of the time (1)	Most of the time (2)	Some of the time (3)	A little of the time (4)	None of the time (5)	3
2. During the past **4 weeks**, how often have you had shortness of breath?	More than once a day (1)	Once a day (2)	3 to 6 times a week (3)	Once or twice a week (4)	Not at all (5)	2
3. During the past **4 weeks**, how often did your **asthma** symptoms (wheezing, coughing, shortness of breath, chest tightness or pain) wake you up at night or earlier than usual in the morning?	4 or more nights a week (1)	2 or 3 nights a week (2)	Once a week (3)	Once or twice (4)	Not at all (5)	3
4. During the past **4 weeks**, how often have you used your rescue inhaler or nebulizer medication (such as albuterol)?	3 or more times per day (1)	1 or 2 times per day (2)	2 or 3 times per week (3)	Once a week or less (4)	Not at all (5)	3
5. How would you rate your **asthma** control during the **past 4 weeks**?	Not controlled at all (1)	Poorly controlled (2)	Somewhat controlled (3)	Well controlled (4)	Completely controlled (5)	4
						TOTAL 15

If your score is 19 or less, your asthma may not be under control.

Copyright 2002, by QualityMetric Incorporated.
Asthma Control Test is a trademark of QualityMetric Incorporated.
The Asthma Control Test is for people with asthma 12 years and older.

HEALTHCARE PROVIDER:

- Include the ACT score in your patient's chart to track asthma control.

References: 1. US Department of Health and Human Services, National Institutes of Health, National Heart, Lung and Blood Institute. *Expert Panel Report 3: Guidelines for the Diagnosis and Management of Asthma (EPR-3 2007).* NIH Item No. 08-4051. http://www.nhlbi.nih.gov/guidelines/asthma/asthgdln.htm. Accessed September 10, 2007. **2.** Nathan RA et al. *J Allergy Clin Immunol.* 2004;113:59-65.

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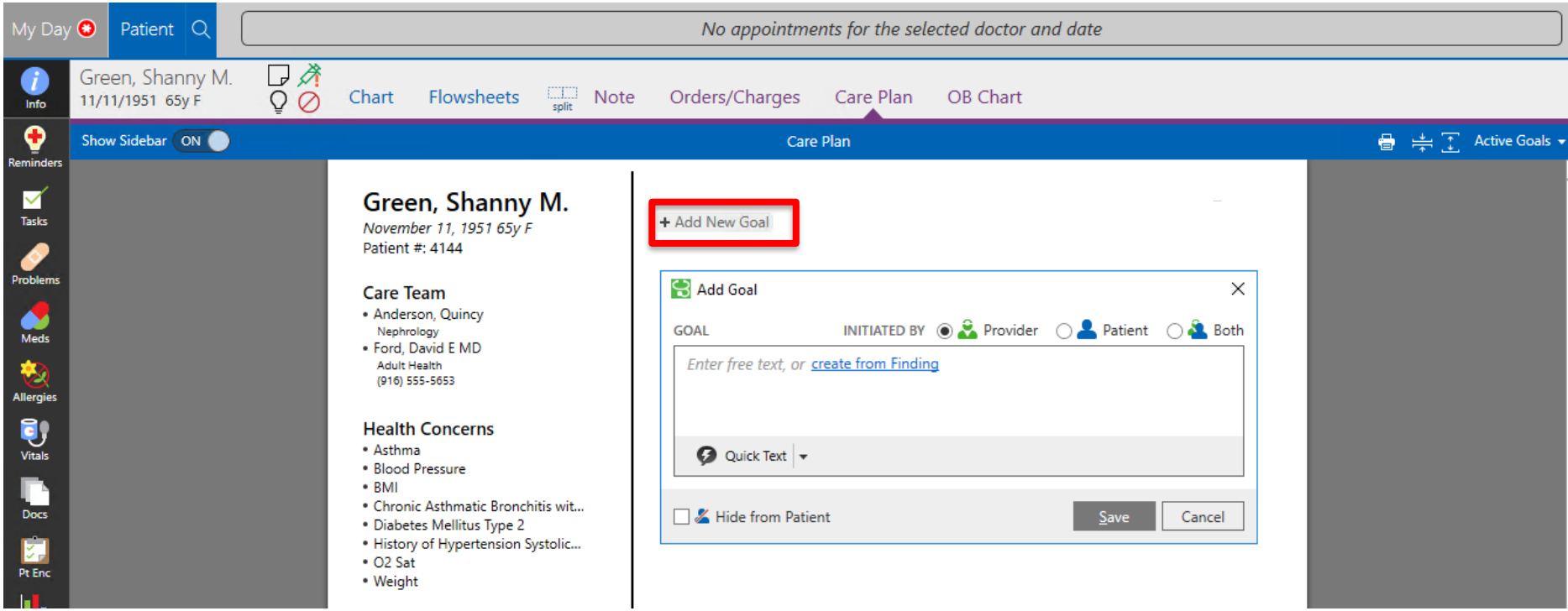
New Care Plan Goal



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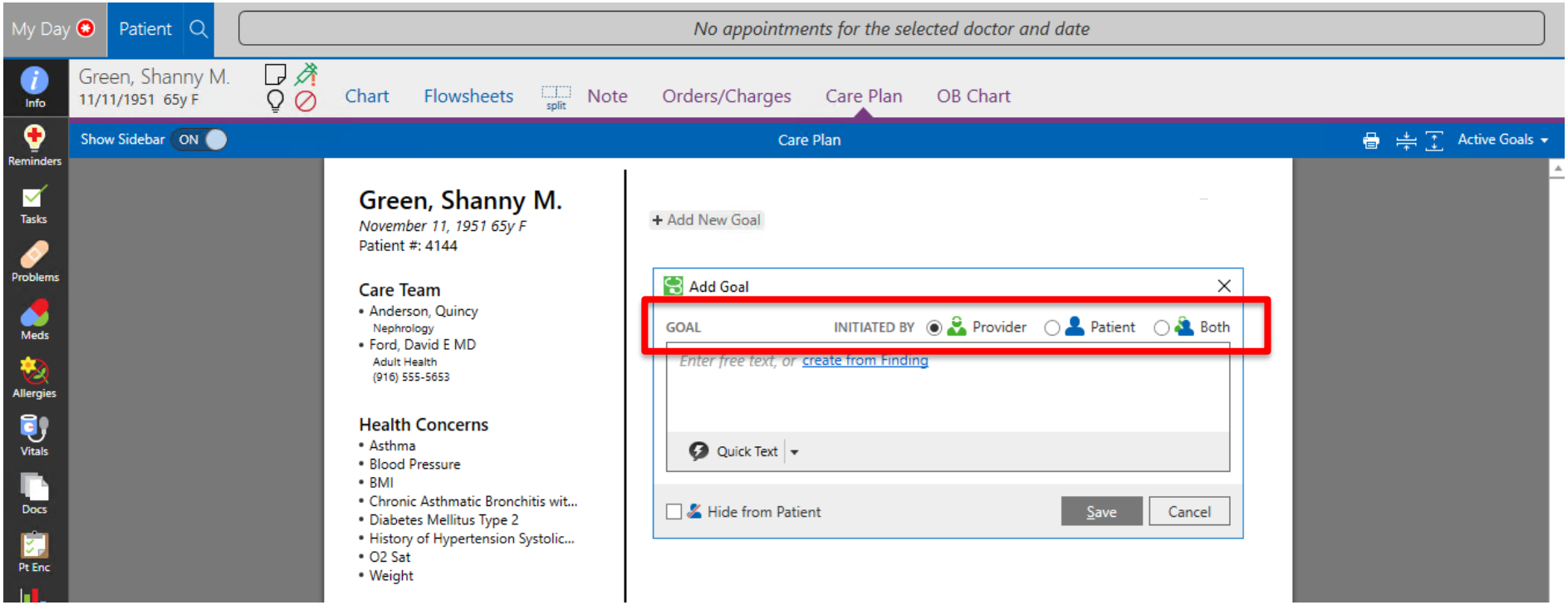

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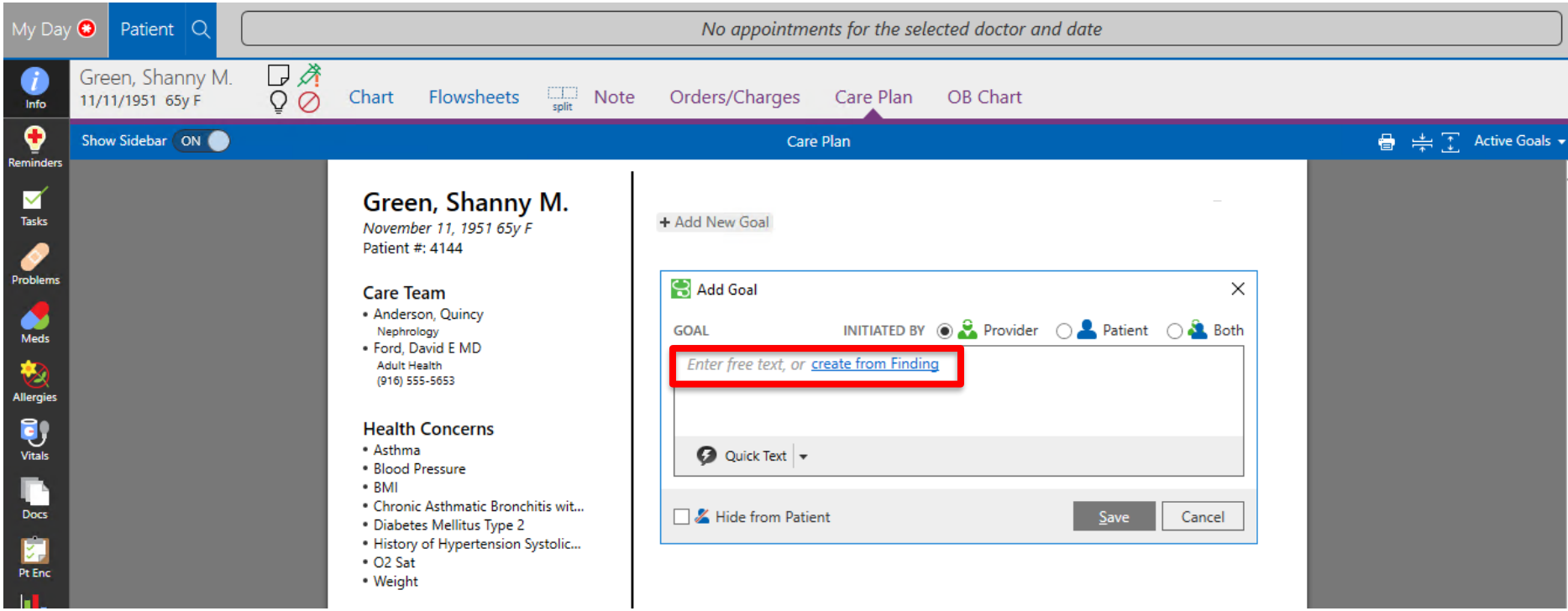

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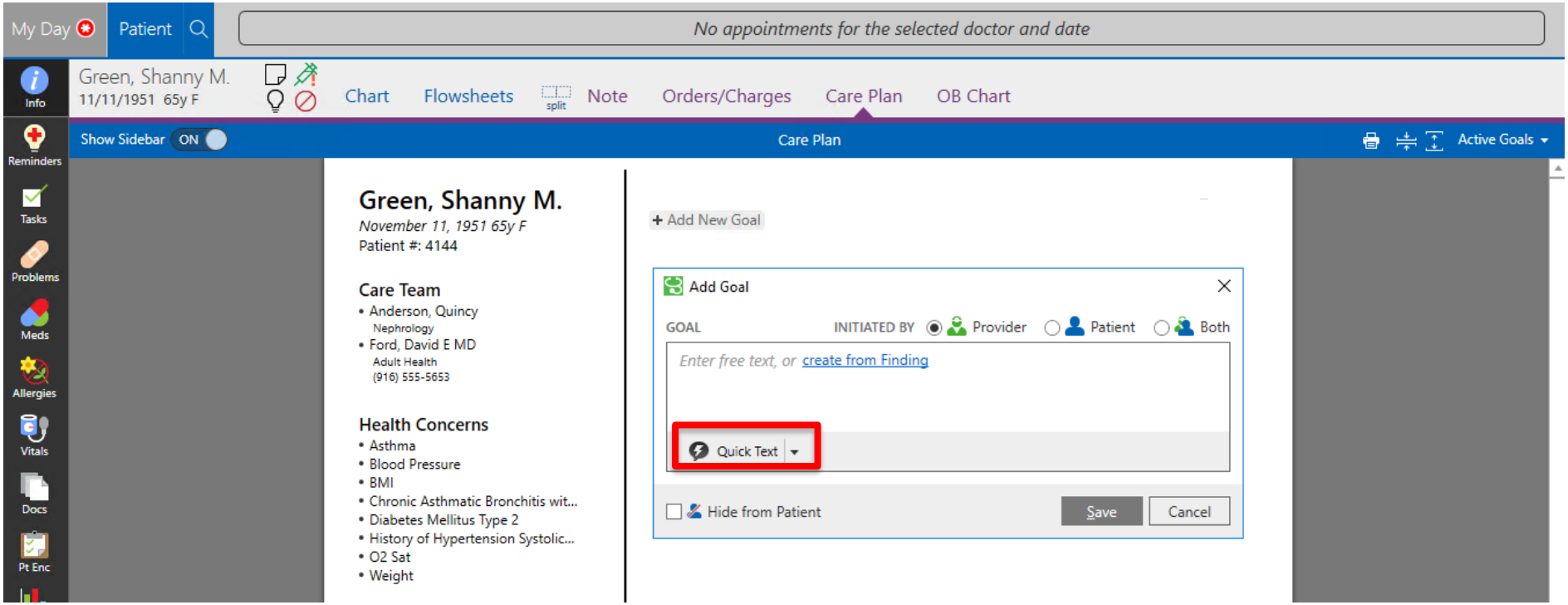

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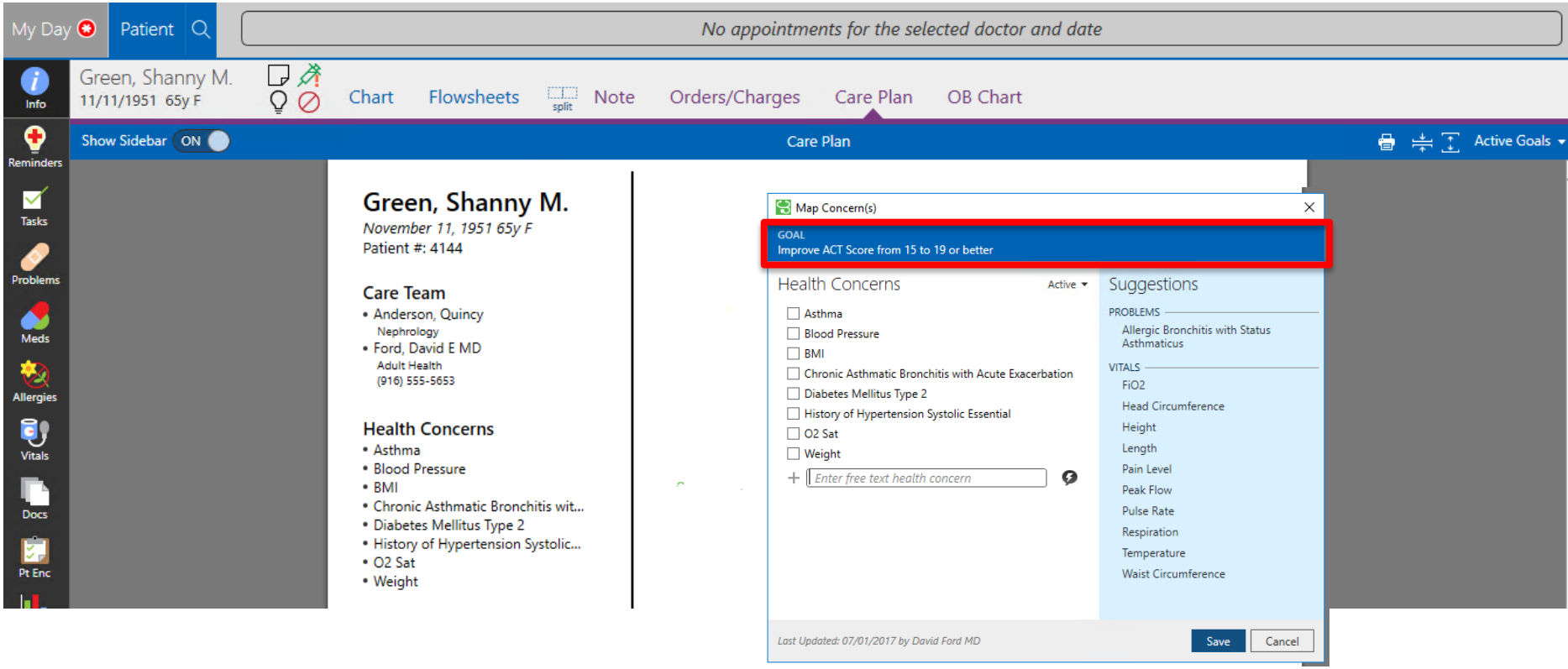
New Care Plan Health Concerns



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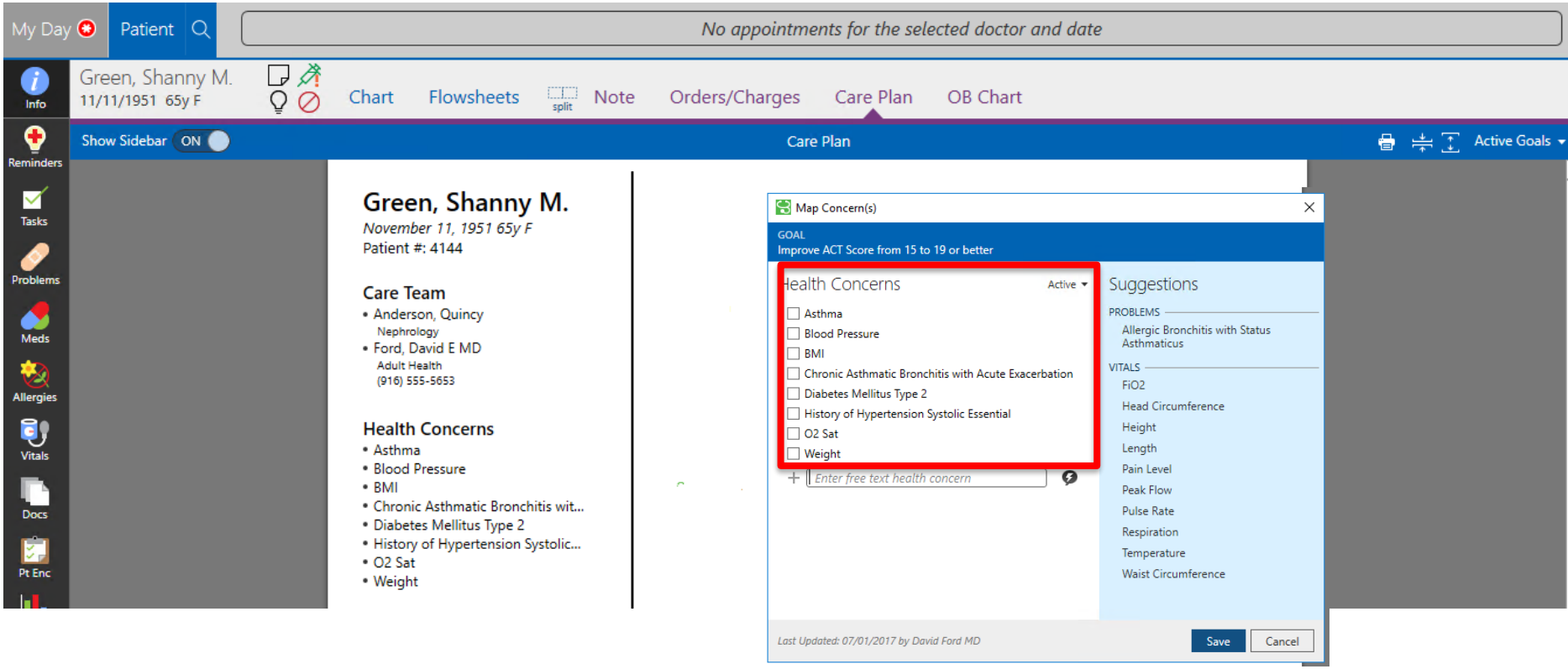
New Care Plan Health Concerns



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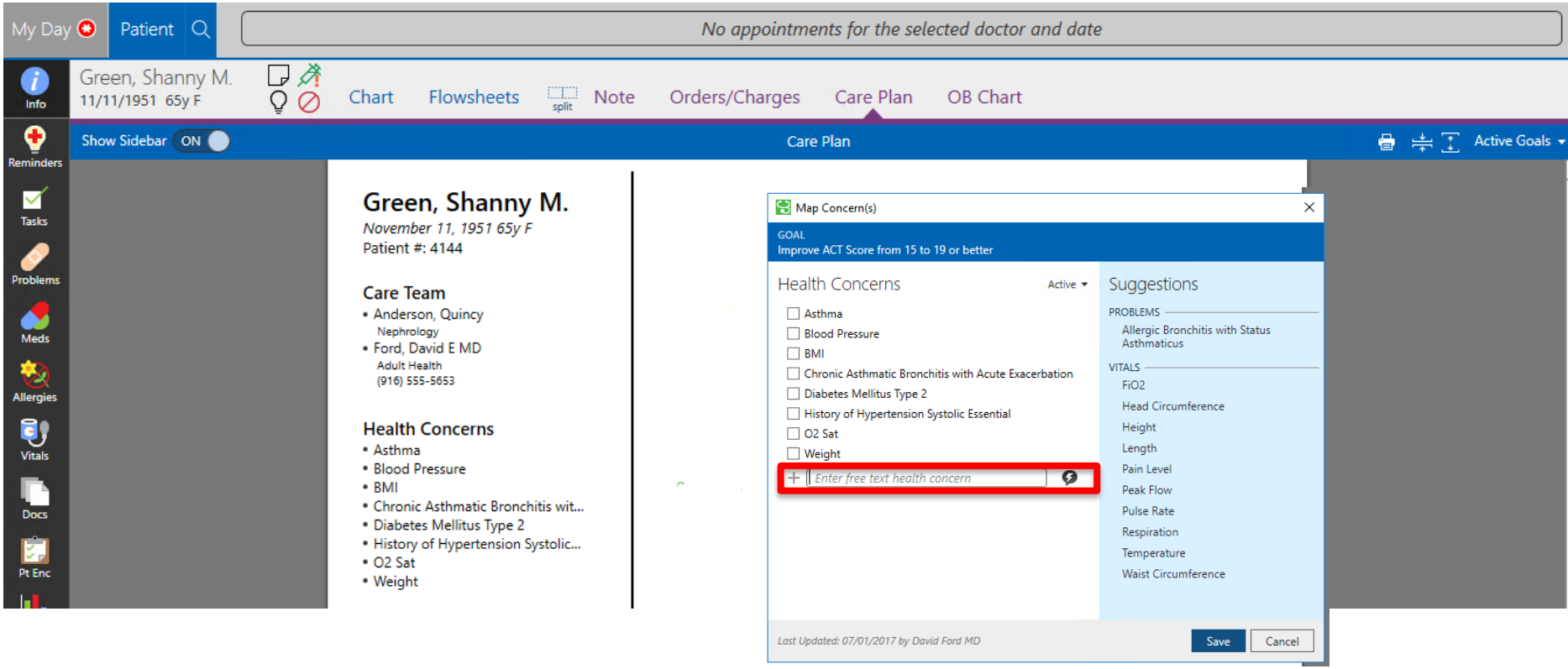
New Care Plan Health Concerns



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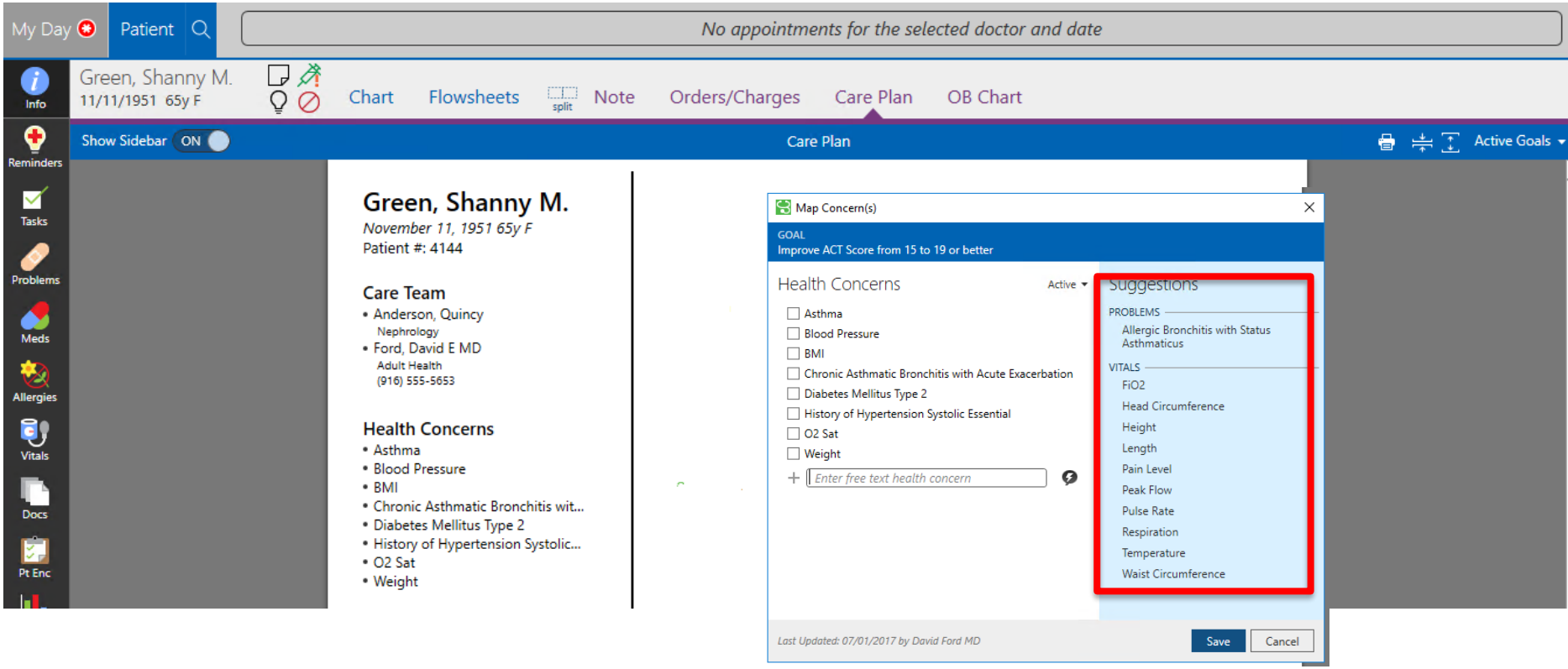
New Care Plan Health Concerns



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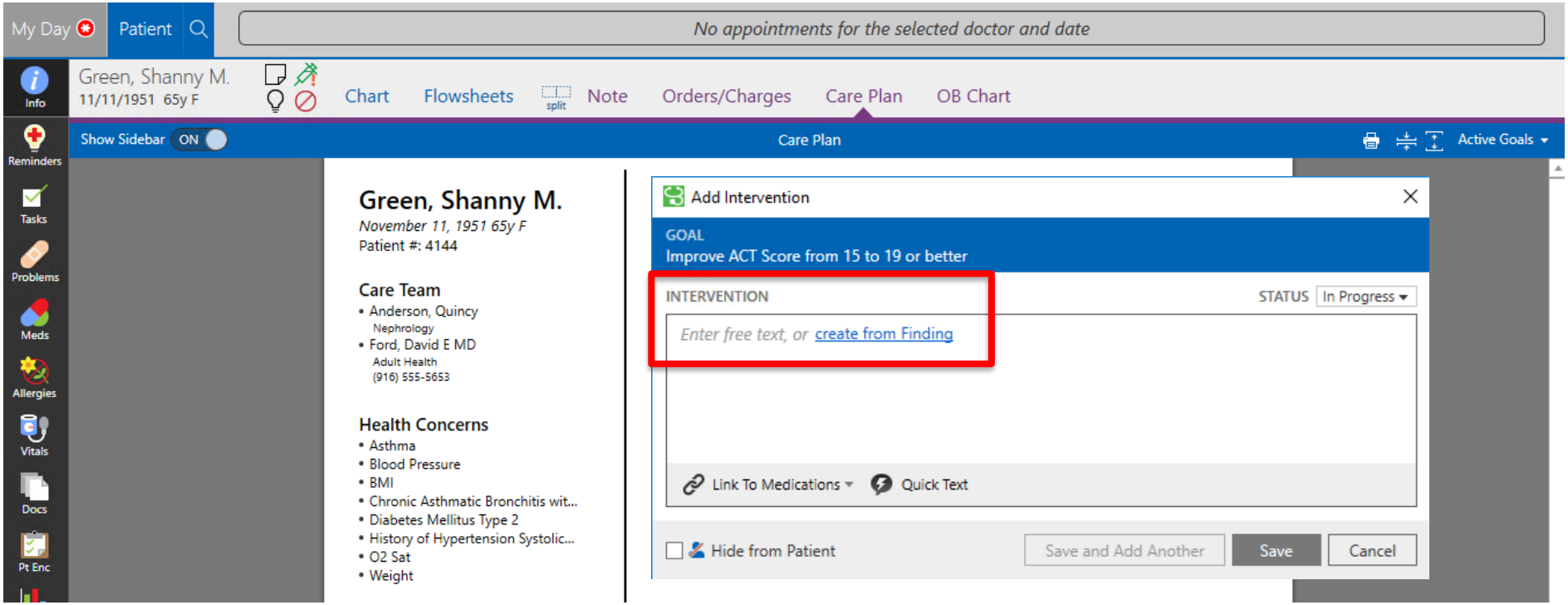
New Care Plan Interventions



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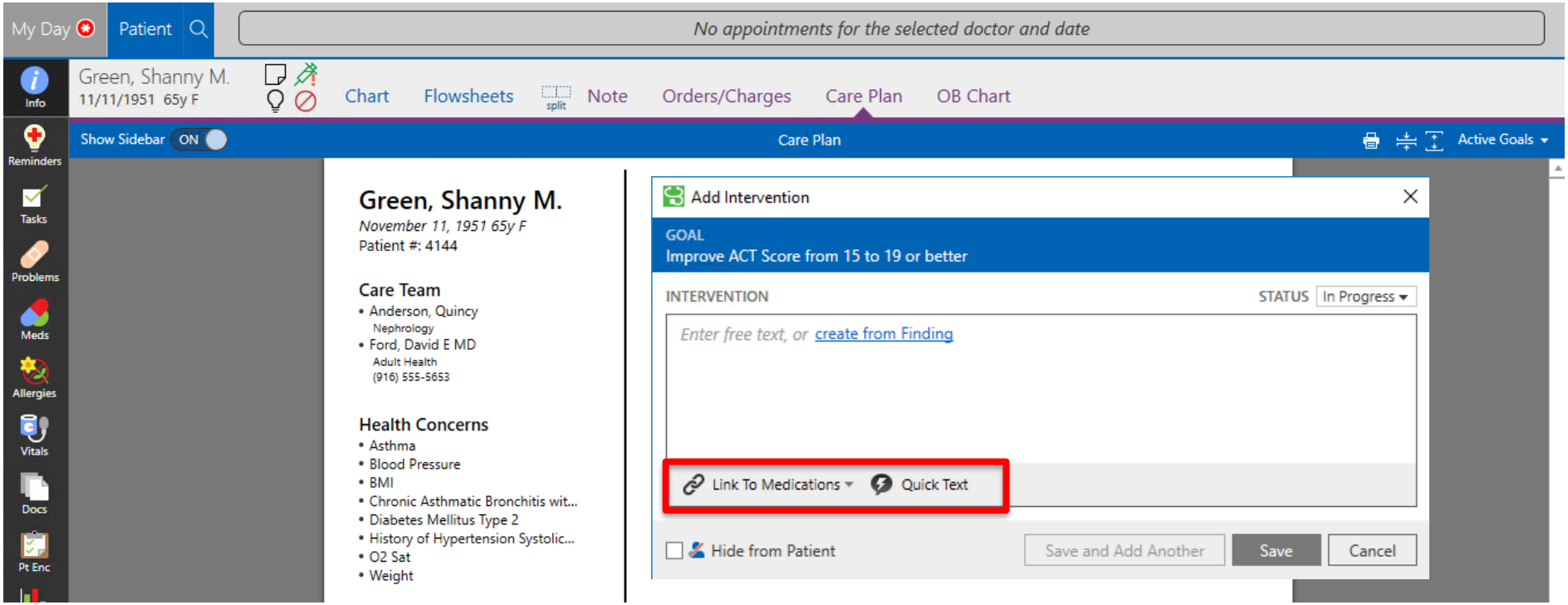
New Care Plan Interventions



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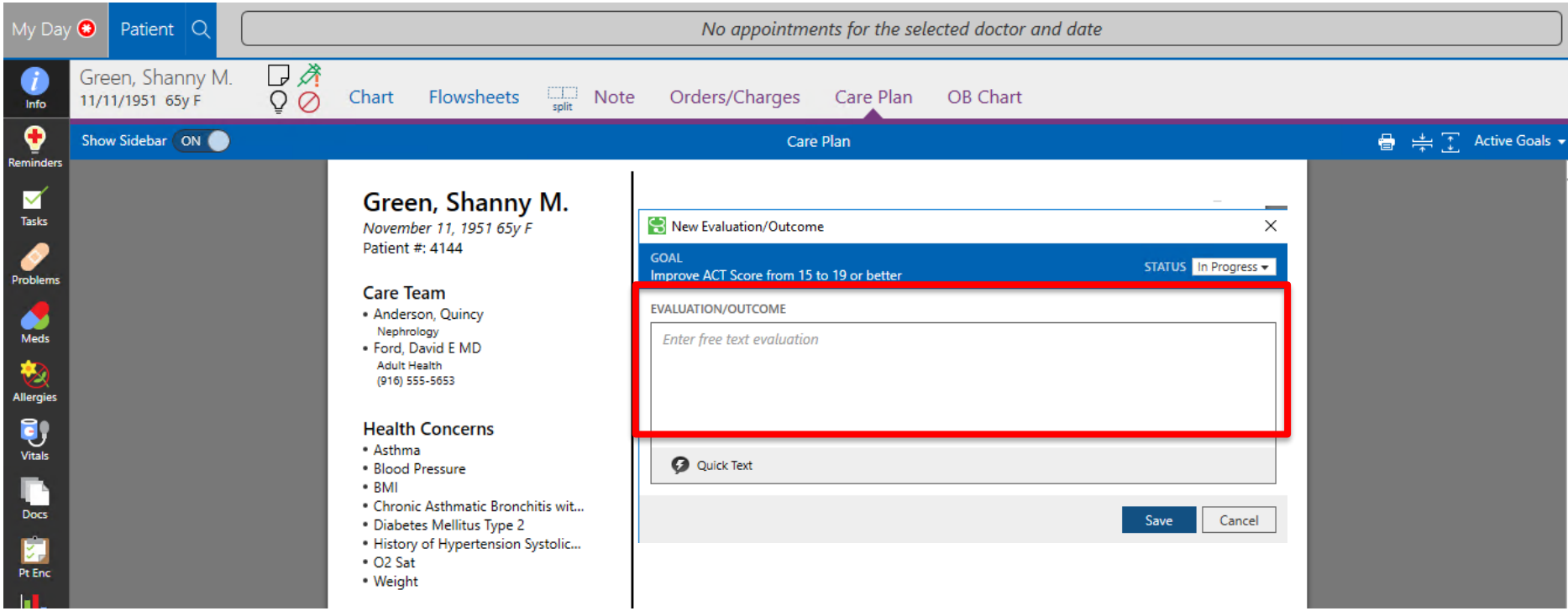
New Care Plan Evaluations



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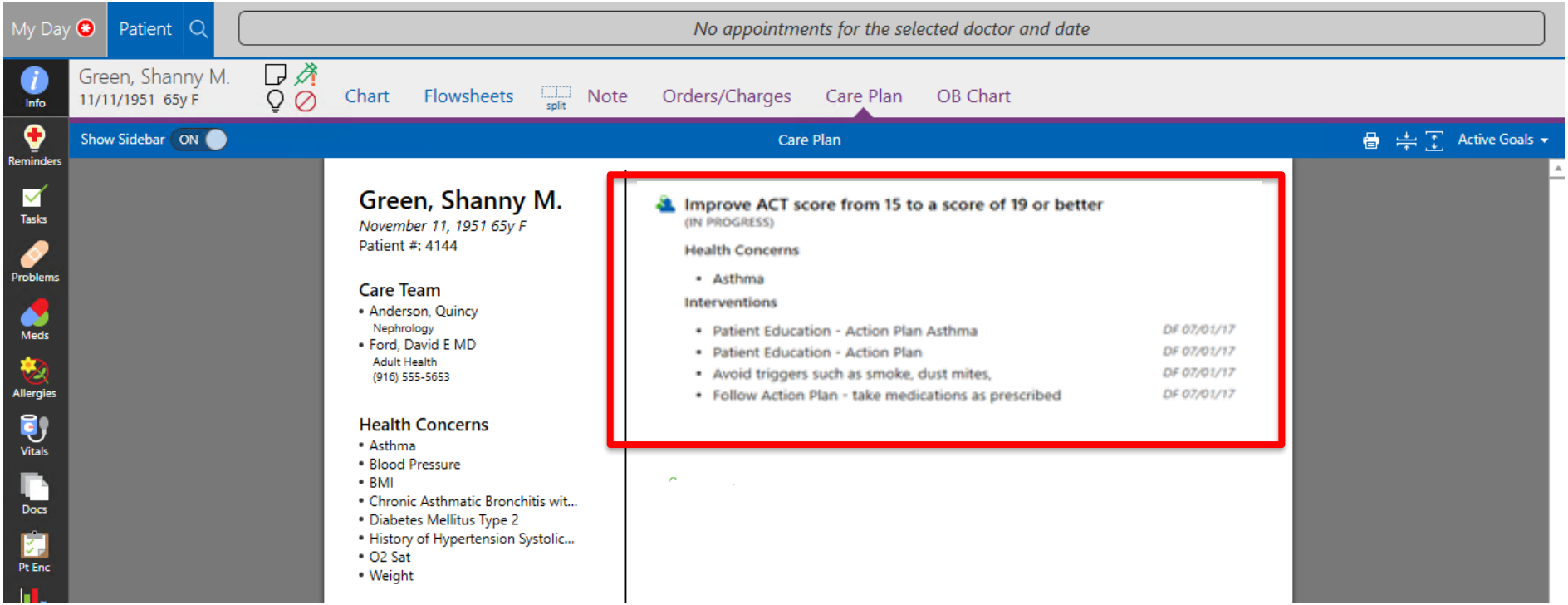
New Care Plan Expand Goals



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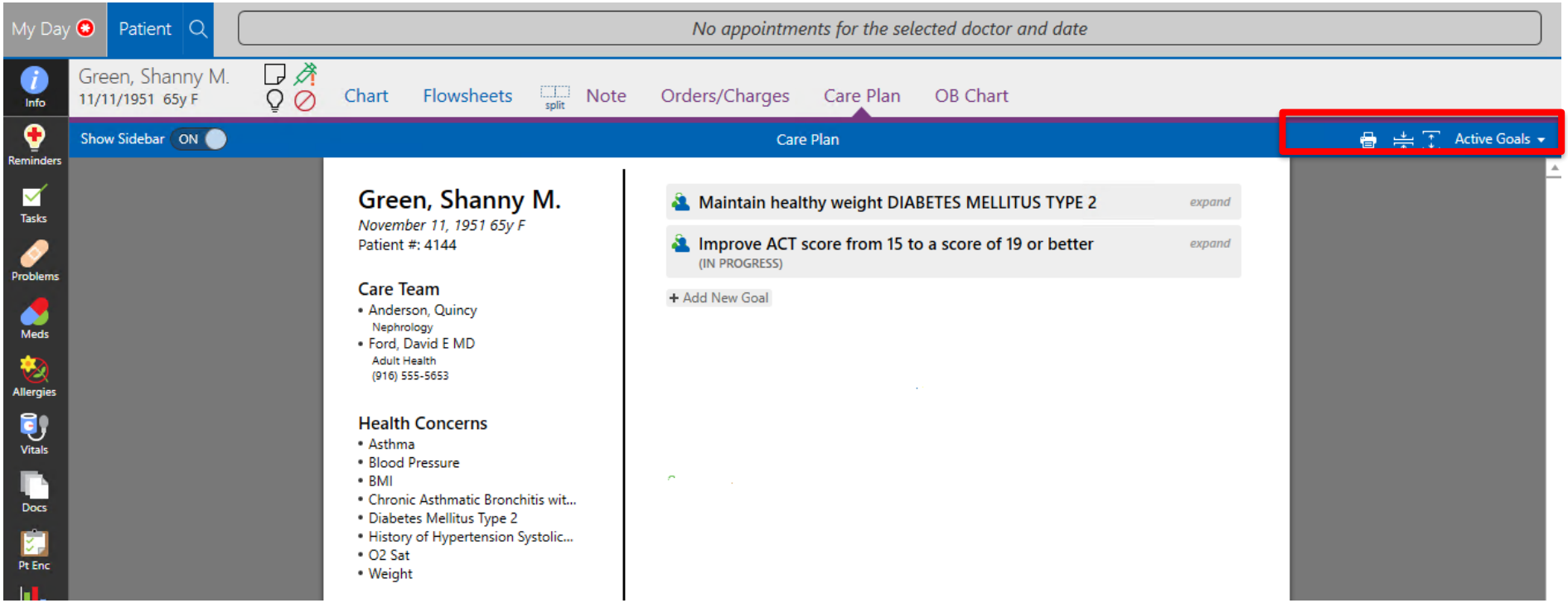
New Care Plan Collapse Goals



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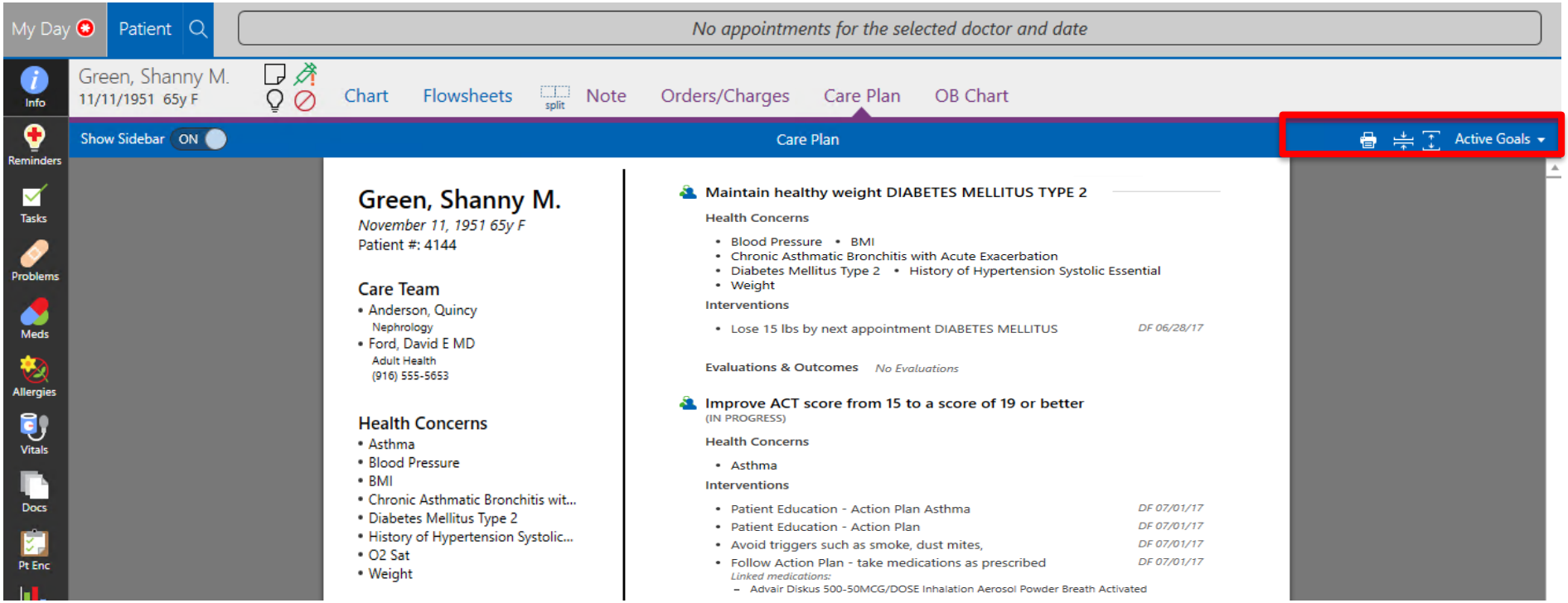
New Care Plan Expand Goals



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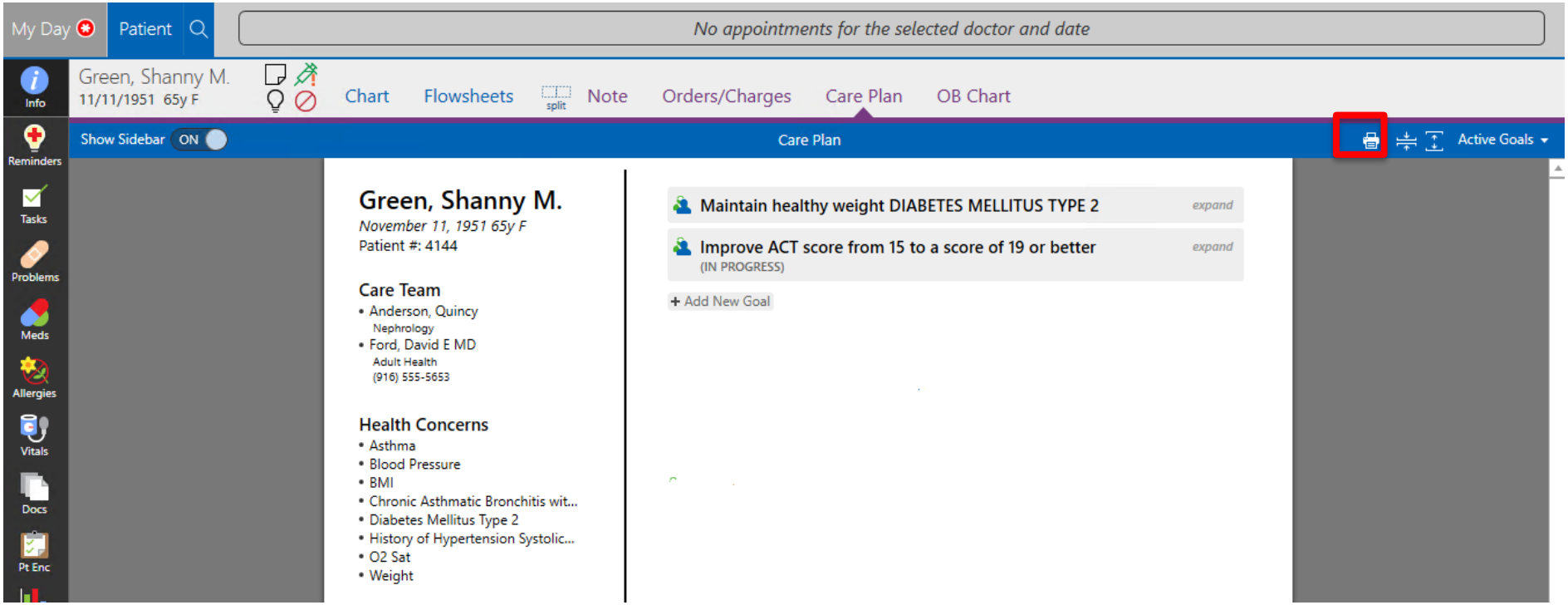
New Care Plan Print



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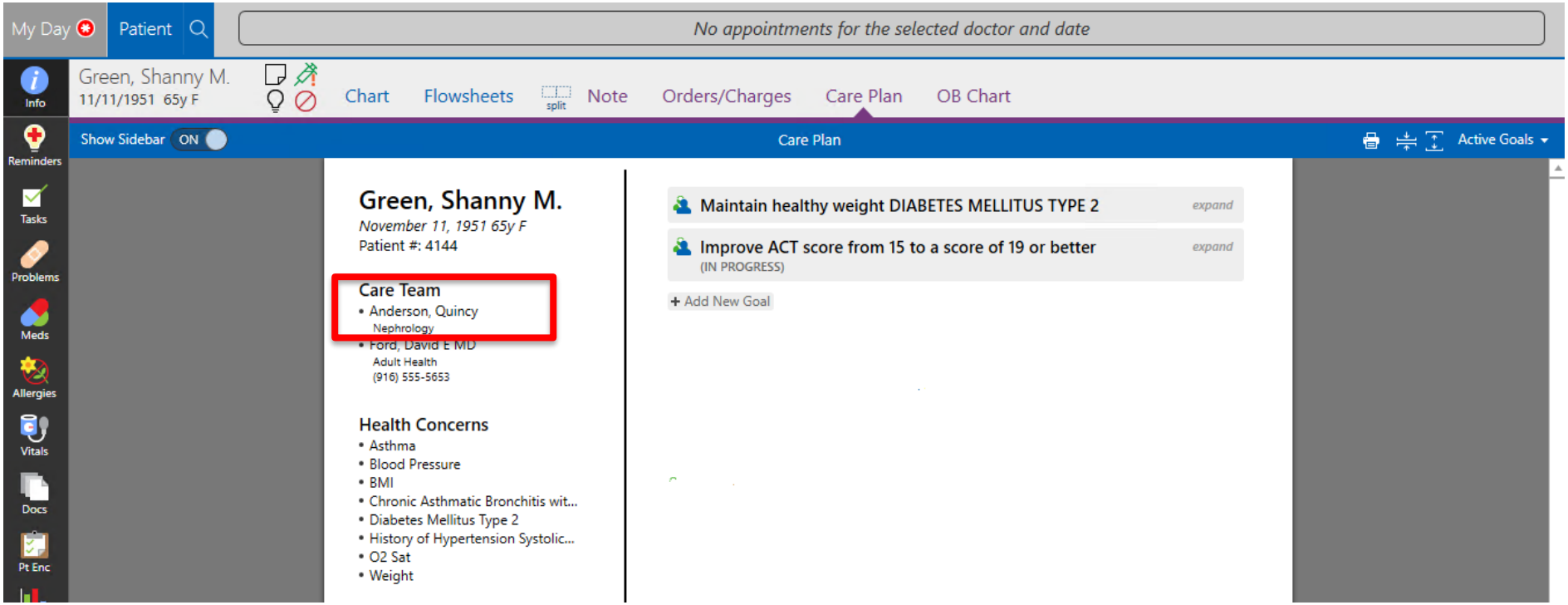
New Care Plan Send Direct Message



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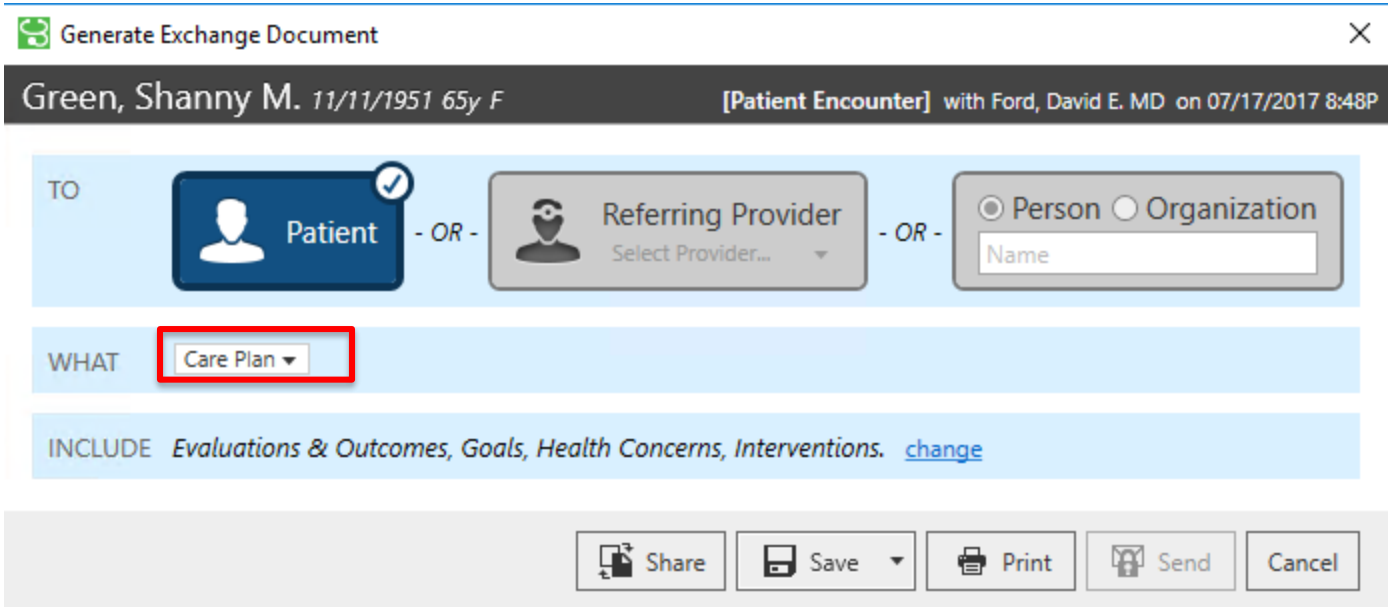
Care Plan CCDA

- New exchange documents has been added Care Plan
  - Contains the Goal, Health Concerns, Interventions, and Evaluations and Outcomes sections



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Care Plan Metamorphosis

- Existing care plan data will be converted
  - A **problem** that has data in the goals and/or instruction fields will become a **health concern**
  - A **new goal** will be created with the **text from the previous goal text**
  - The **instructions** for that goal **will become an intervention** for that new goal

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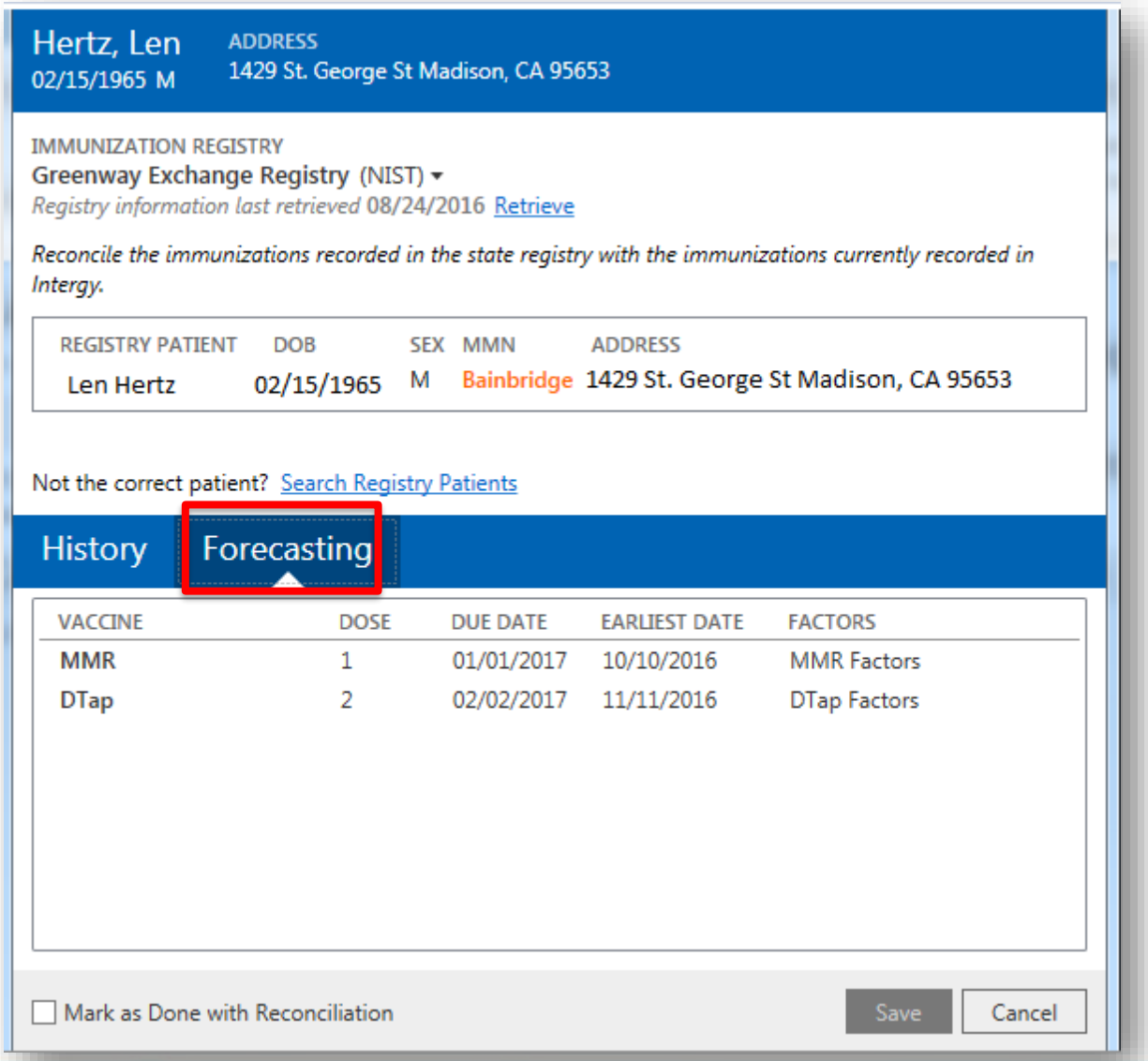
Immunization Forecasting



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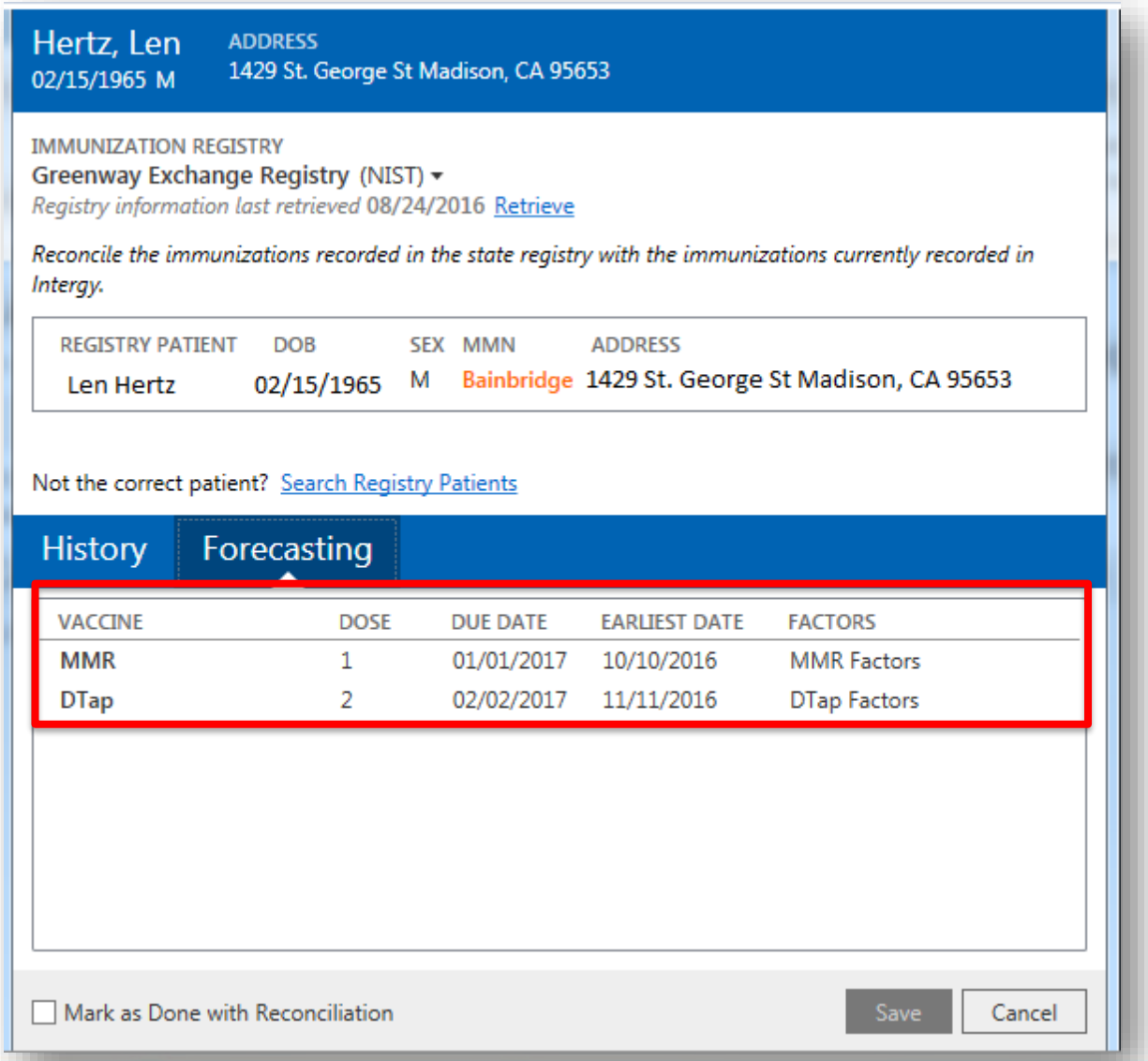
Immunization Forecasting



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Exchange Document Confidentiality Levels

- New Document Confidentiality Levels

- These are the values found in a CCDA
  - Normal (N)
  - Restricted (R)
  - Very Restricted (V)

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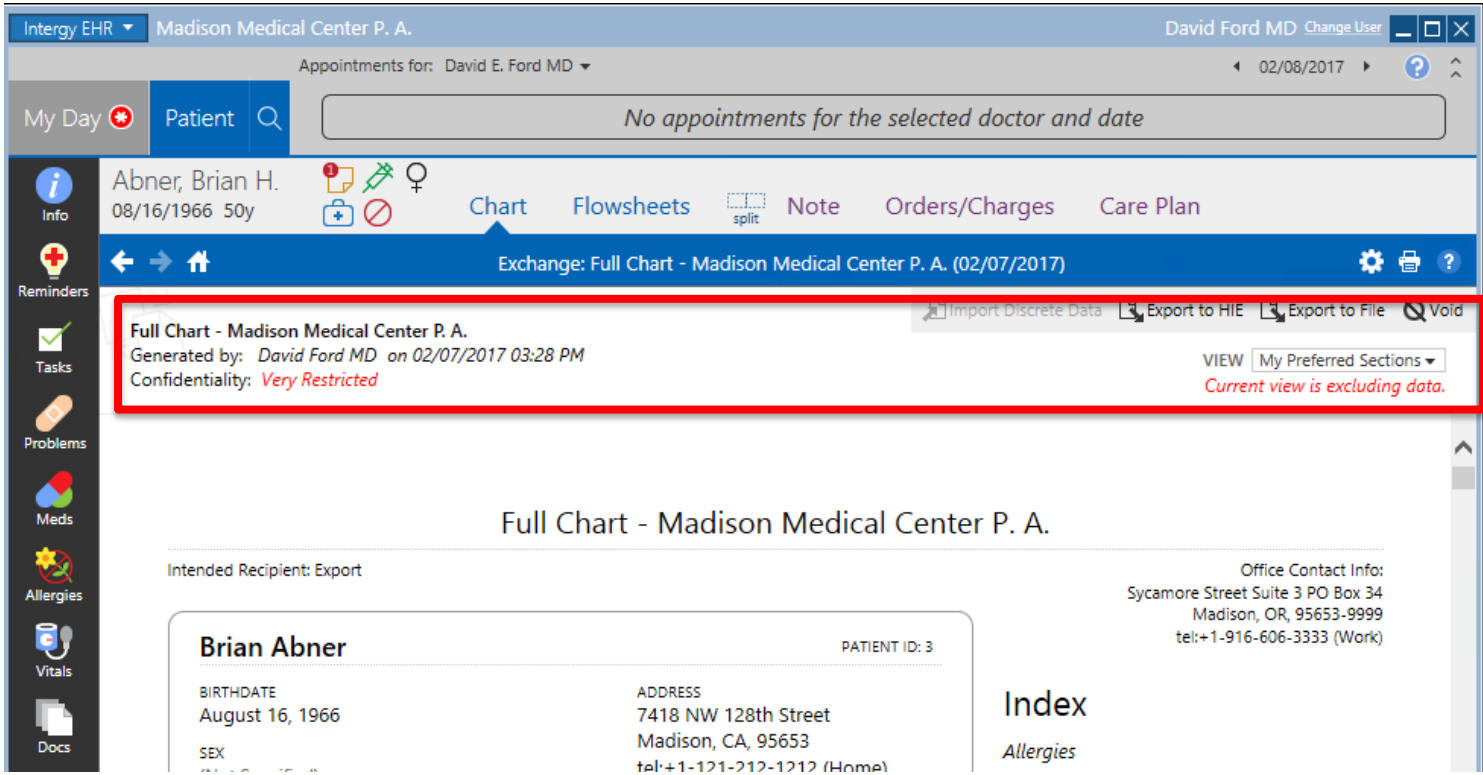
Exchange Document Restriction Level

- In the patient Chart Exchange Documents window, the restriction level will be displayed at the top of the screen



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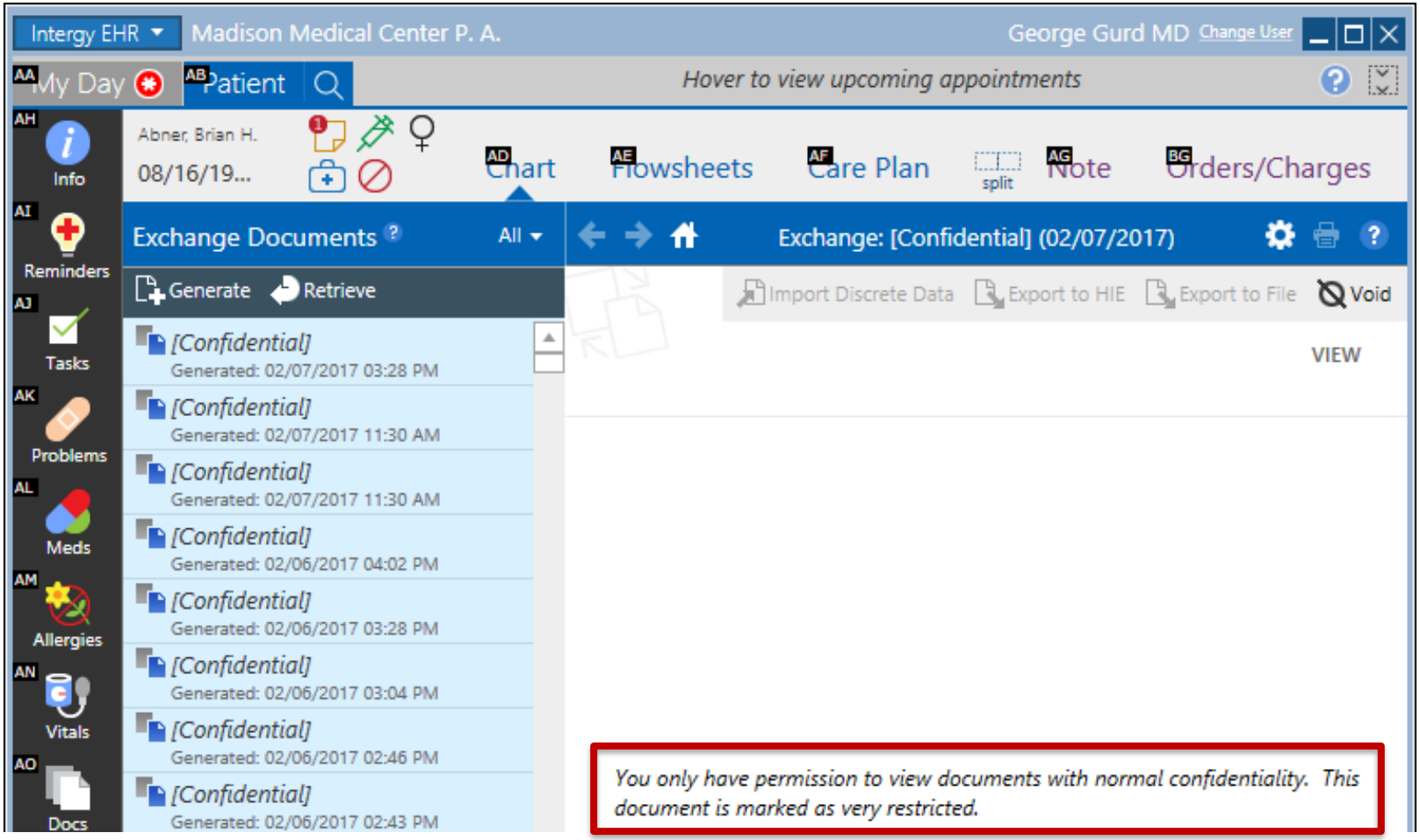
Exchange Document User- No Confidential Access



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Auditing

- Hugely improved Intergy's clinical auditing capabilities

- New auditing preferences
  - "Yes" will now log all actions and all changes
  - "Partial" will only log actions.
  - "No" will not perform any audit logging.

- On update to v11 all actions and all changes will be audited if practice preferences are set to yes. If desired, the practice can change the settings to partial.

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Audit Log

- Intergy can now track changes in the audit log for the following data:
  - Allergies
  - Clinical History
  - Care Team
  - Demographics (some)
  - Immunizations
  - Implantable Devices
  - Lab Results
  - Problems
  - Medications
  - All OB pages
  - Orders
  - Tasks
  - Encounters
  - Transcriptions
  - Vitals
  - E&M

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Chris Swartz, Product Analyst

GREENWAY PATIENT PORTAL

Successful ONC Portal Certification

Intergy Practice Portal
Greenway Patient Portal

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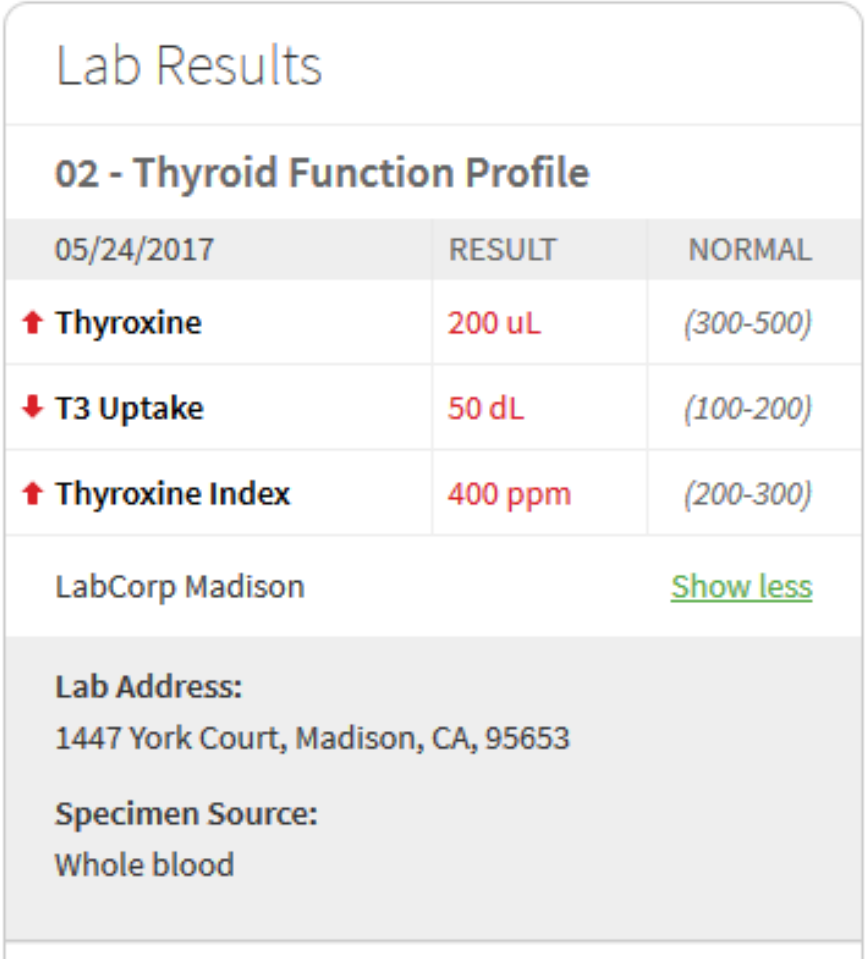
Greenway Patient Portal Regulatory Enhancements

ONC 2015 CEHRT Enhancements

- Enhanced Lab Results
- Send via unencrypted email
- Enhanced Care Plan section
- Diagnostic Imaging Reports
- Implantable Devices
- Date Filtering
- Vitals
- Educational Links in Visit Summary



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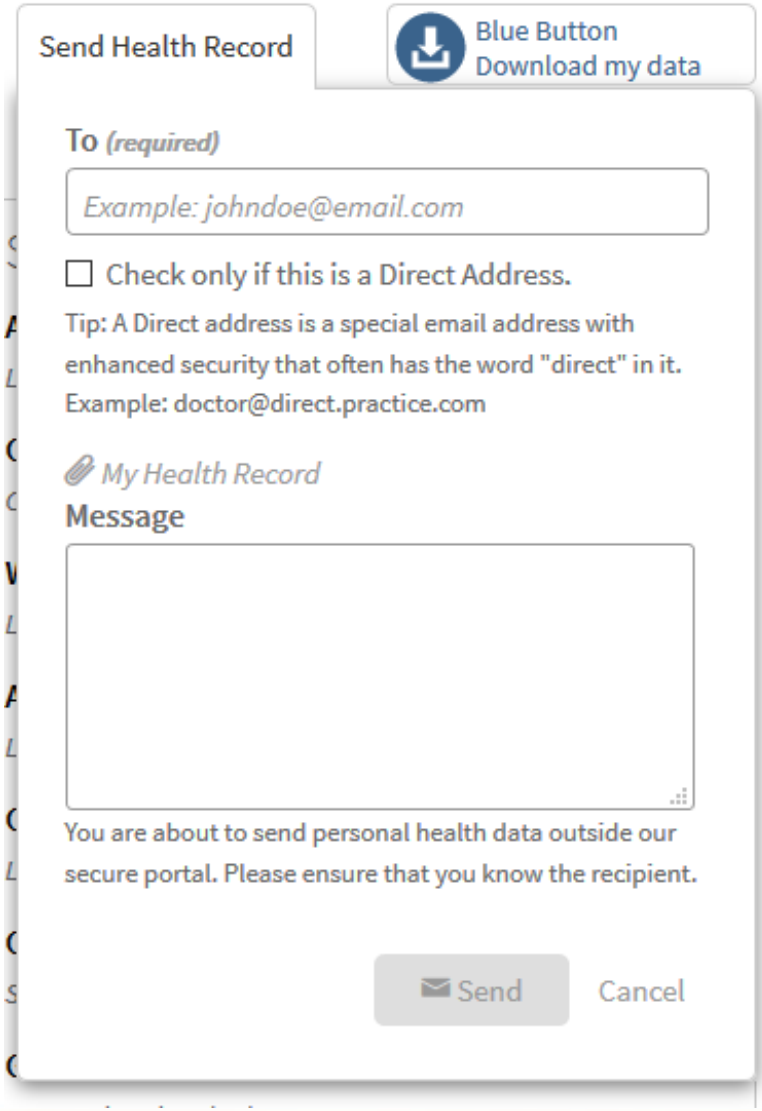

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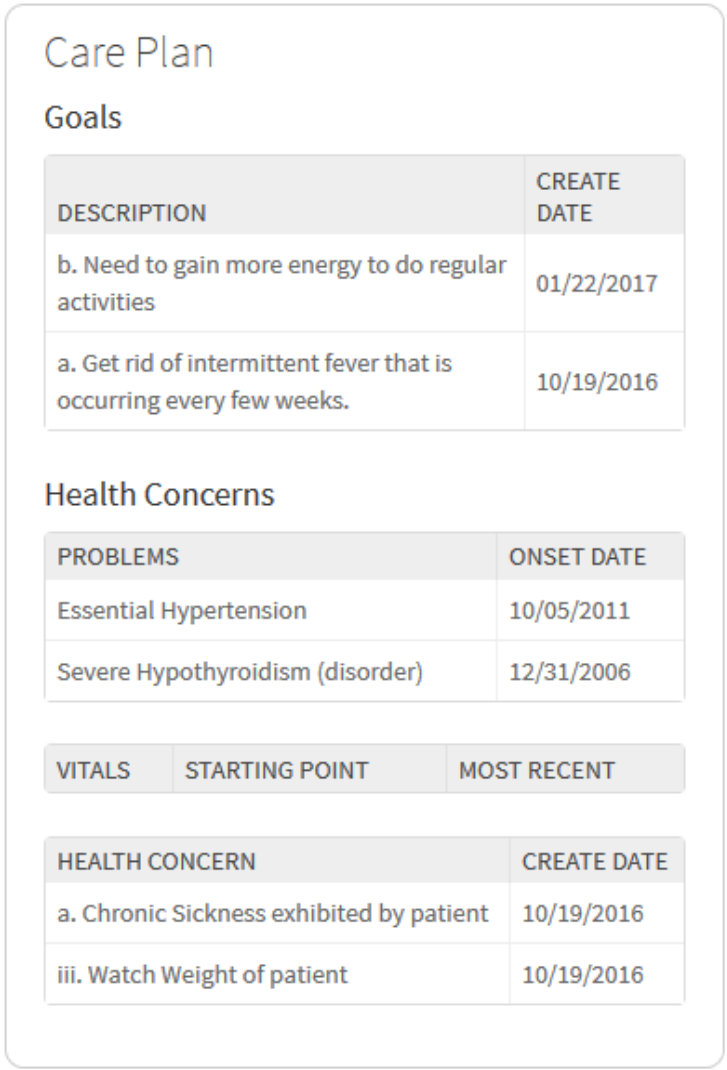

Care Plan

Goals

DESCRIPTION	CREATE DATE
b. Need to gain more energy to do regular activities	01/22/2017
a. Get rid of intermittent fever that is occurring every few weeks.	10/19/2016

Health Concerns

PROBLEMS	ONSET DATE
Essential Hypertension	10/05/2011
Severe Hypothyroidism (disorder)	12/31/2006

VITALS	STARTING POINT	MOST RECENT

HEALTH CONCERN	CREATE DATE
a. Chronic Sickness exhibited by patient	10/19/2016
iii. Watch Weight of patient	10/19/2016

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ONC 2015 CEHRT Enhancements

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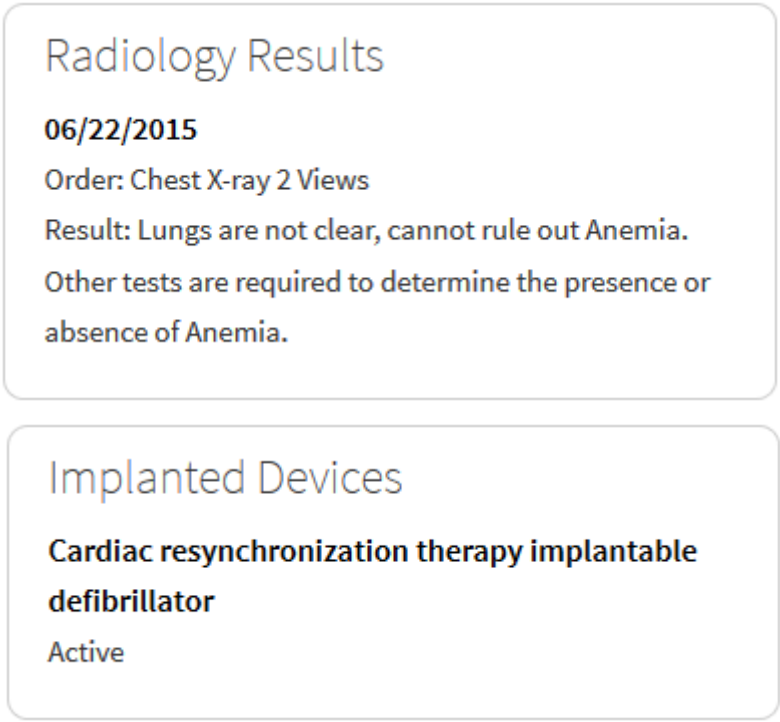

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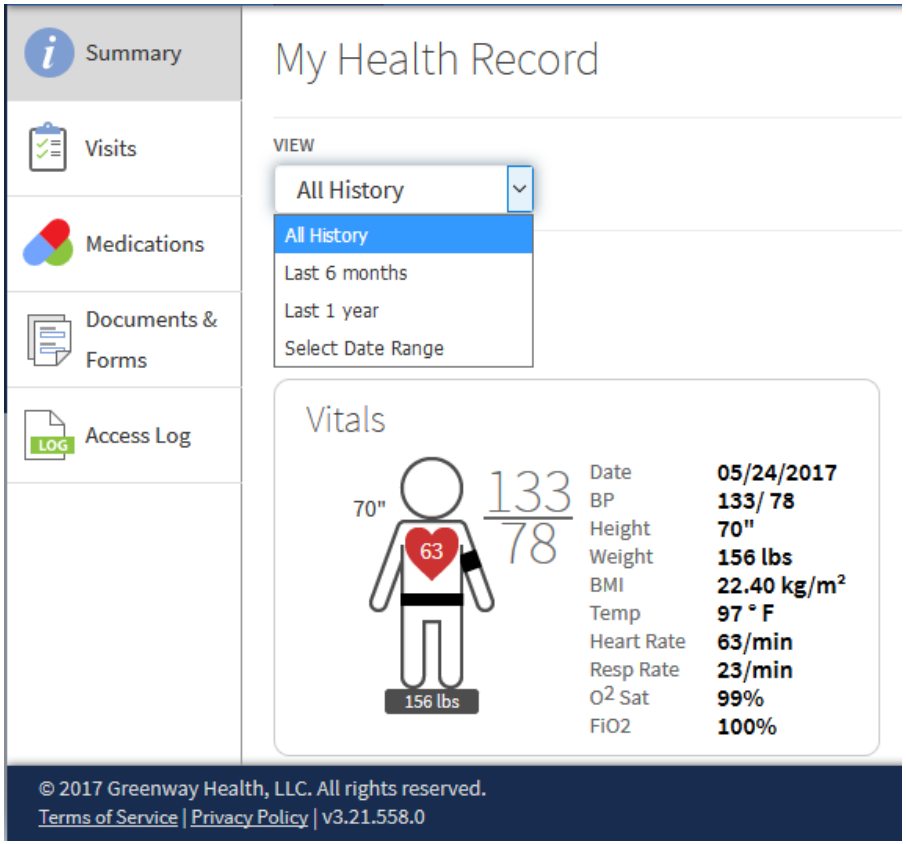

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Greenway Patient Portal Regulatory Enhancements

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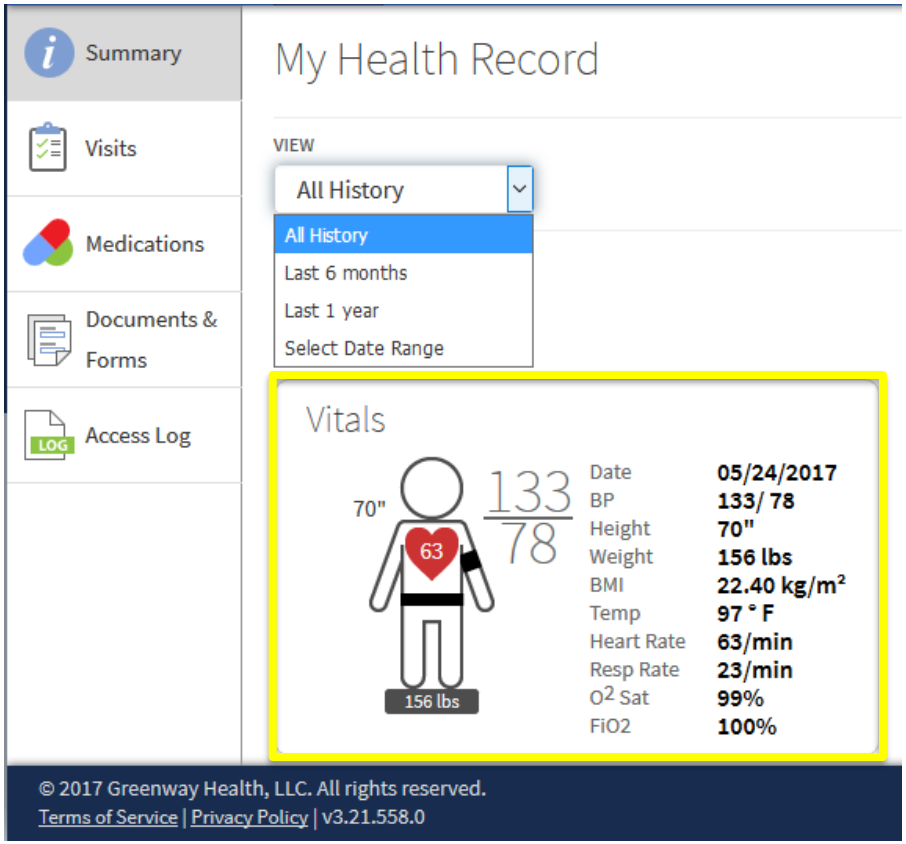

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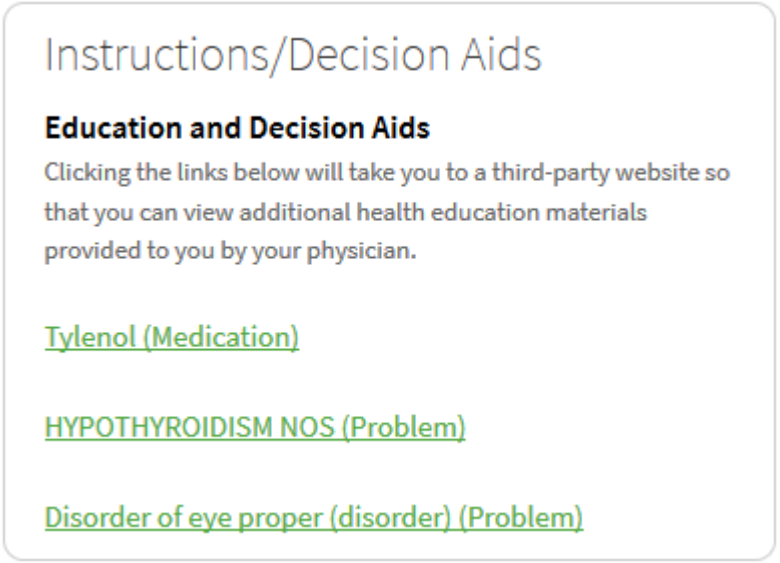

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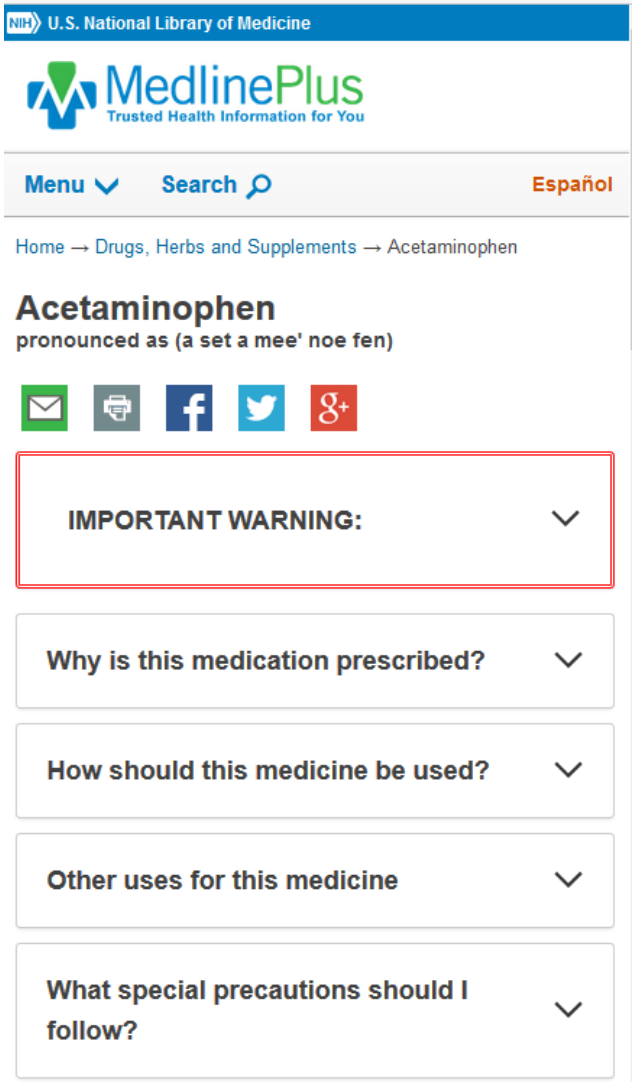
Greenway Patient Portal Regulatory Enhancements

ONC 2015 CEHRT Enhancements

- Enhanced Lab Results
- Send via unencrypted email
- Enhanced Care Plan section
- Diagnostic Imaging Reports
- Implantable Devices
- Date Filtering
- Vitals
- Educational Links in Visit Summary



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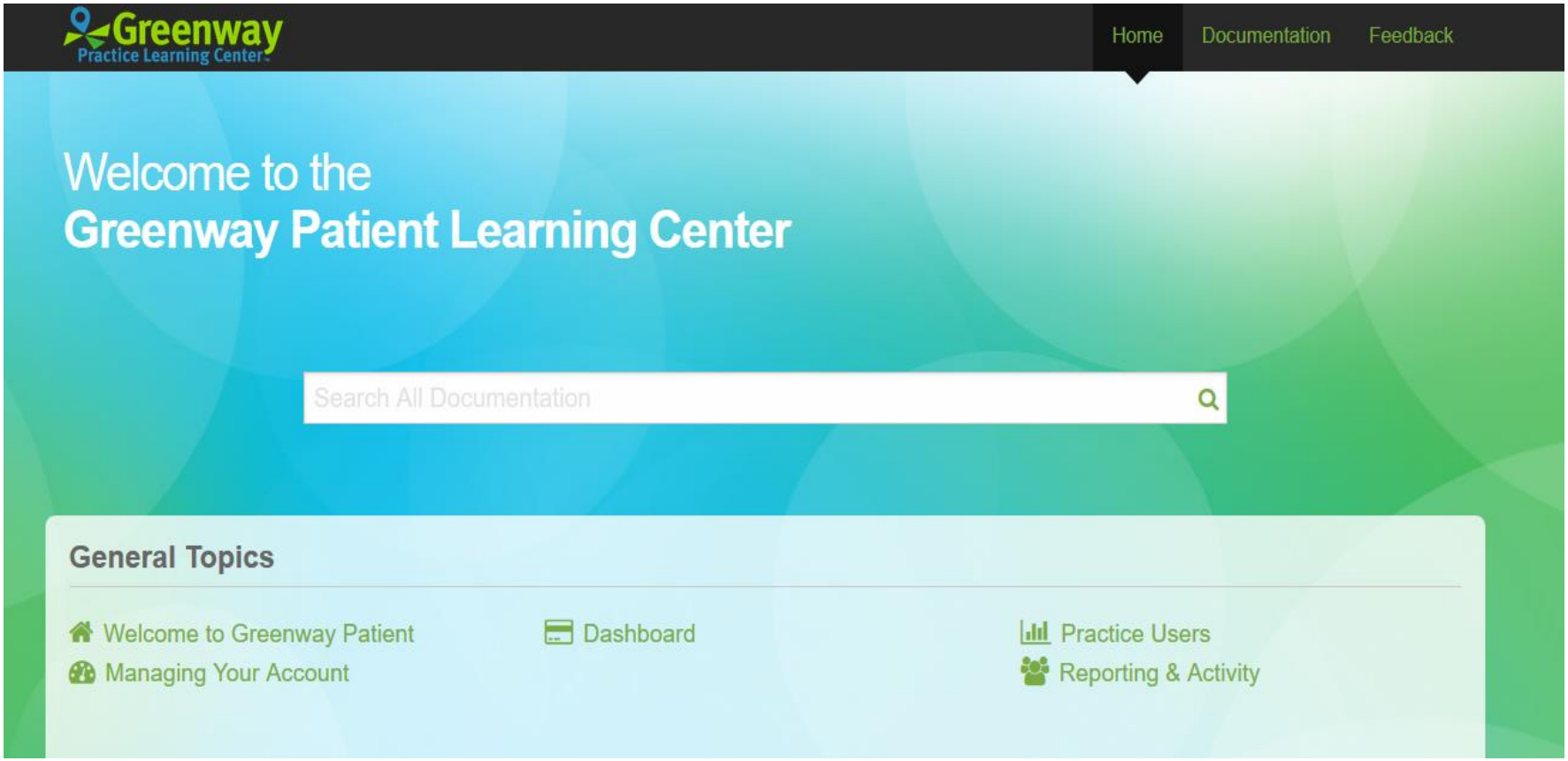
Greenway Patient Portal: Online Help



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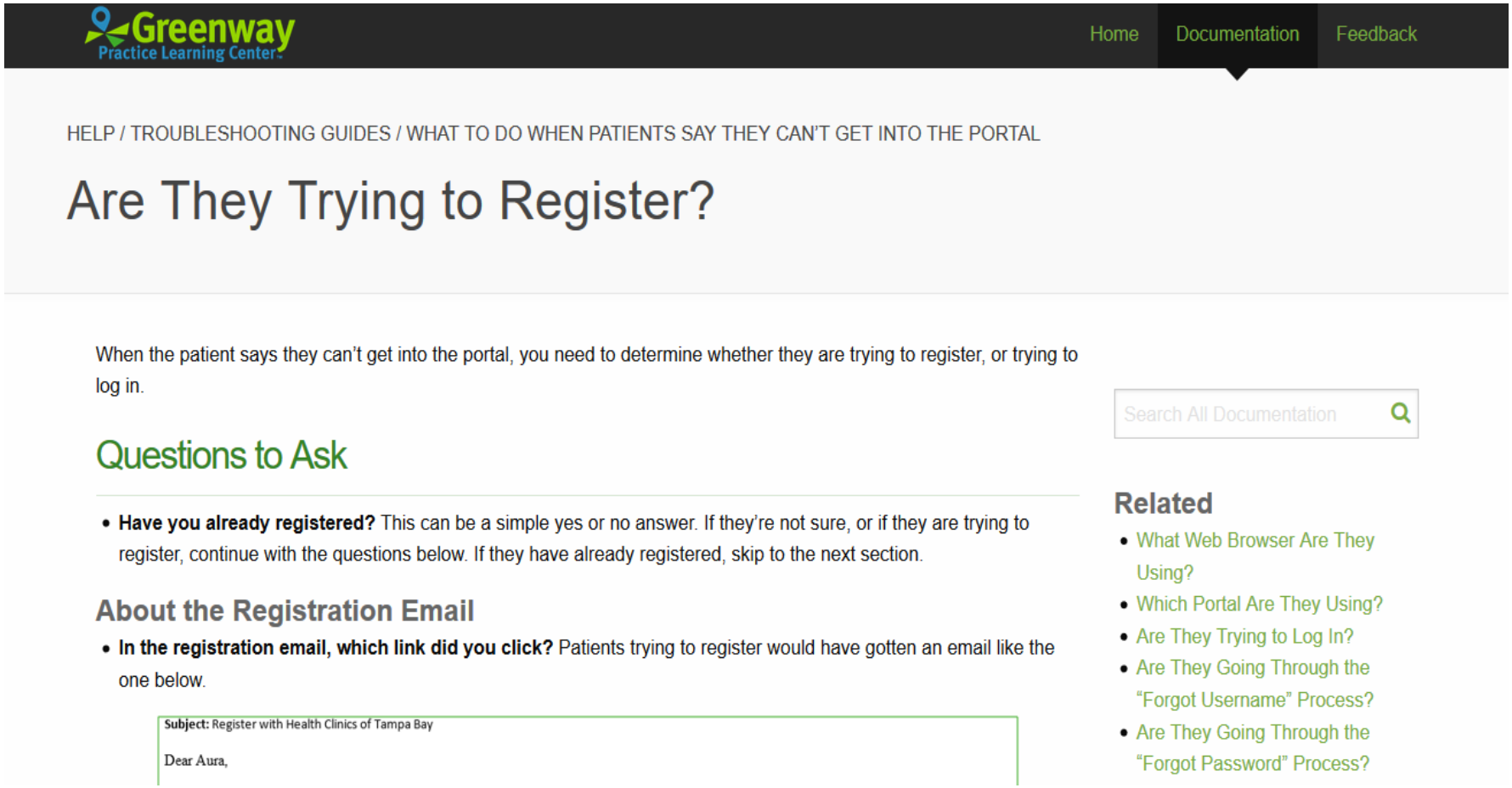
Greenway Patient Portal- Online Help



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Shanny Feighny, Manager Product Management

INTERGY V11.0 & YOUR VOICE

Topics: Intergy v11 and Your Voice

- Visit Note and supervising provider co-signature
- Routing Greenway Patient Portal appointment requests in Intergy
- Diagnosis and procedure codes effective dates
- Ideas

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Visit Note Supervising Provider

- Providers who need a supervisor to review their notes are now able to complete this workflow within Intergy Visit Note

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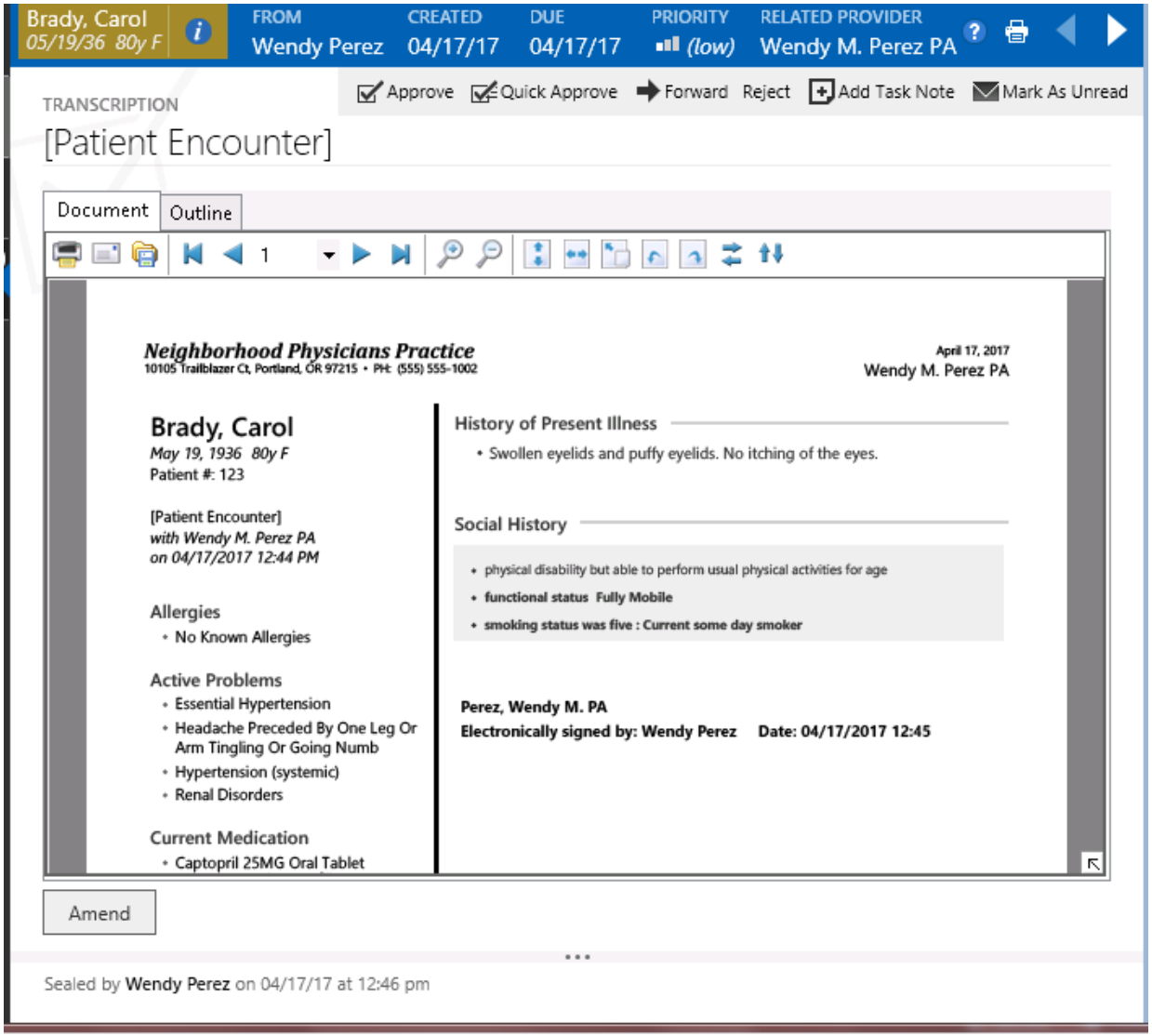
Visit Note Provider Task Workflow



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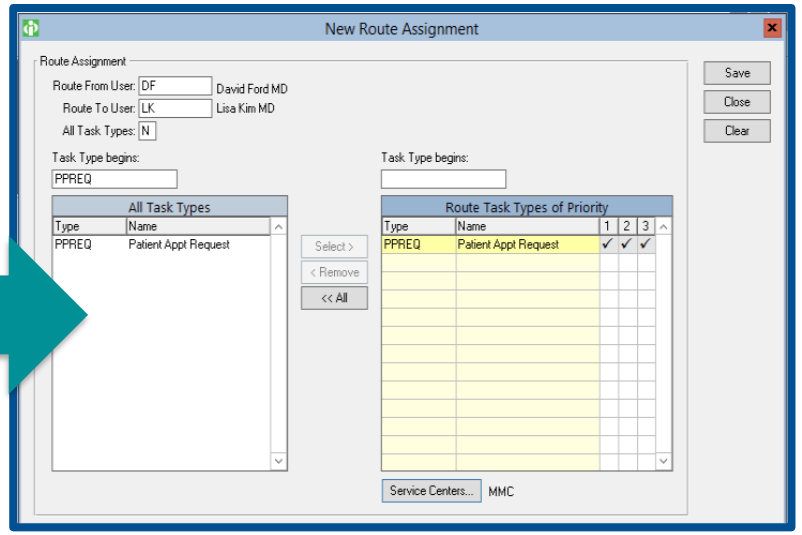
Greenway Patient Portal Appointment Routing

- When a provider works in multiple services locations Intergy can now route the appointment request tasks from Greenway Patient to specific users based on service center and provider.



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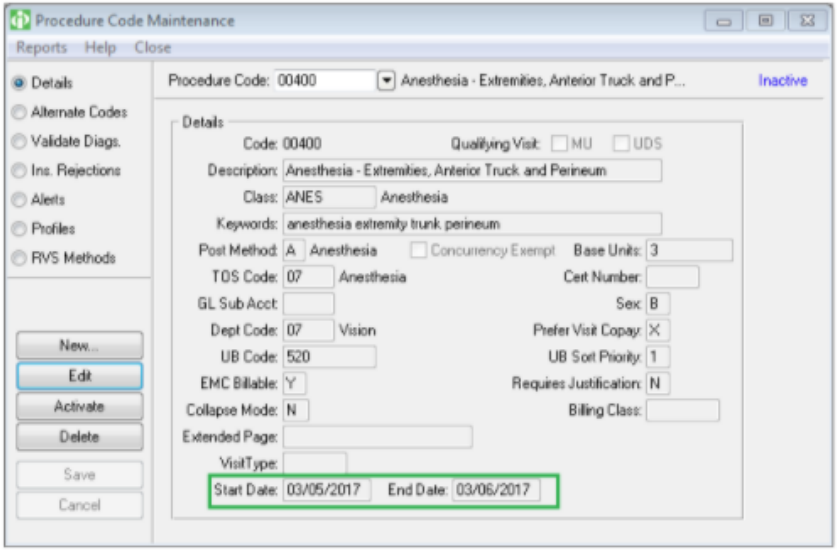
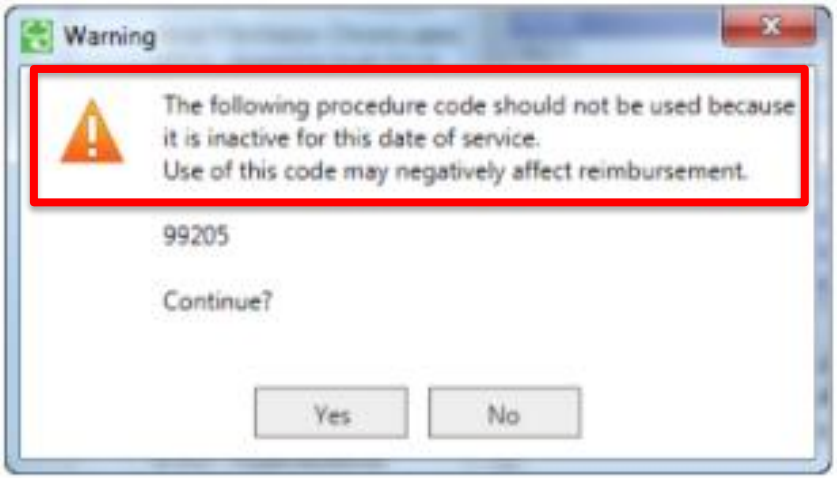
Diagnosis & Procedure Effective Dates

- Enhanced Intergy to help practices manage procedure and diagnosis effective dates to improve clean claims processing
- Ability enter start and end dates and respect these during typical workflows
- Business rules, alerts, and permissions to assist providers and charge posters





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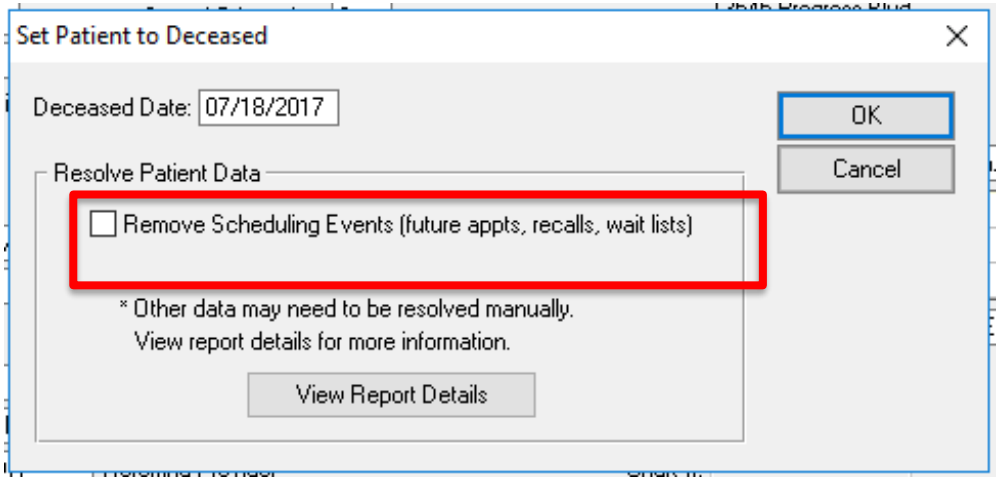
Your Ideas at Work! Automatically Remove Appointments for Deceased Patients

- When a patient is marked as deceased the user can now cancel all future appointments for the patient.



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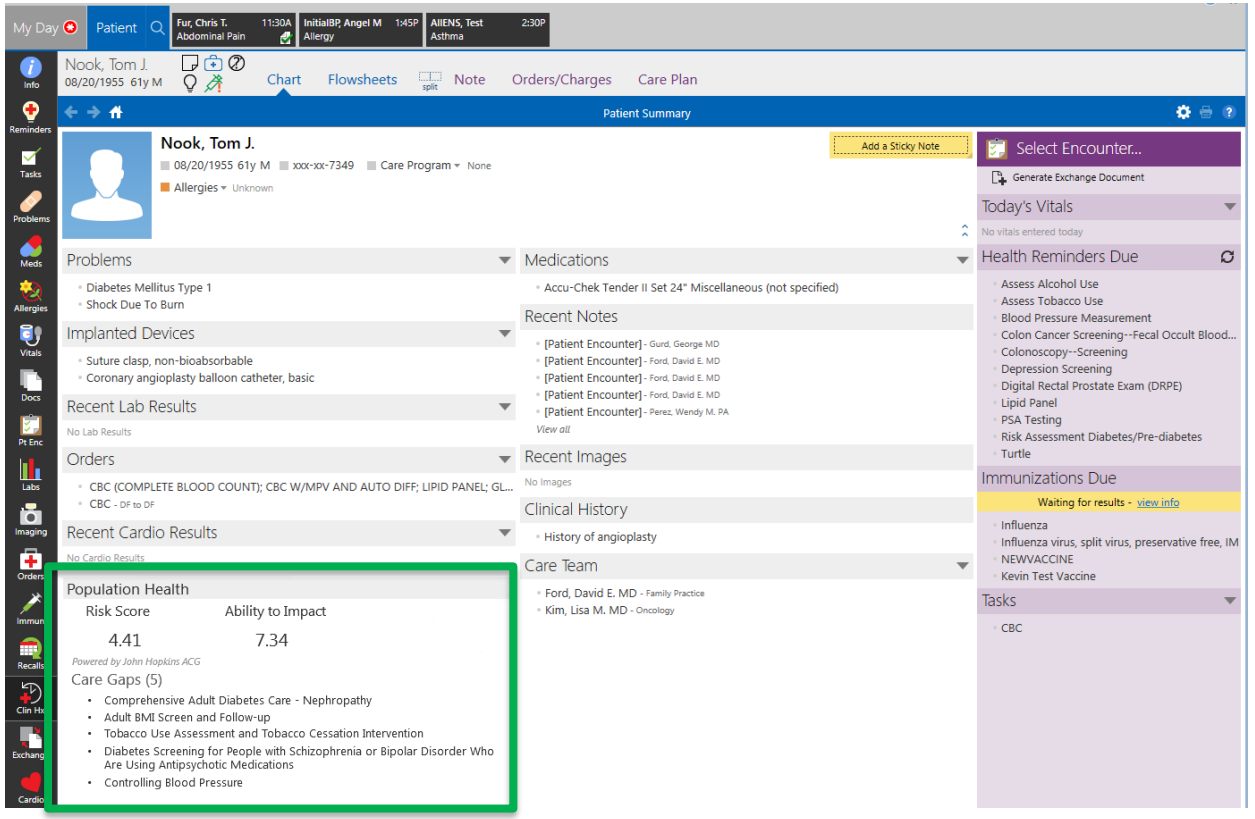
Zach Blunt, Manager Product Management Population Health

POPULATION HEALTH AND CARE COORDINATION SERVICES

Population Health Widget

- New widget added to patient's facesheet provides additional visibility at point of care
- Care gaps list and Ability-to-Impact score added in v11



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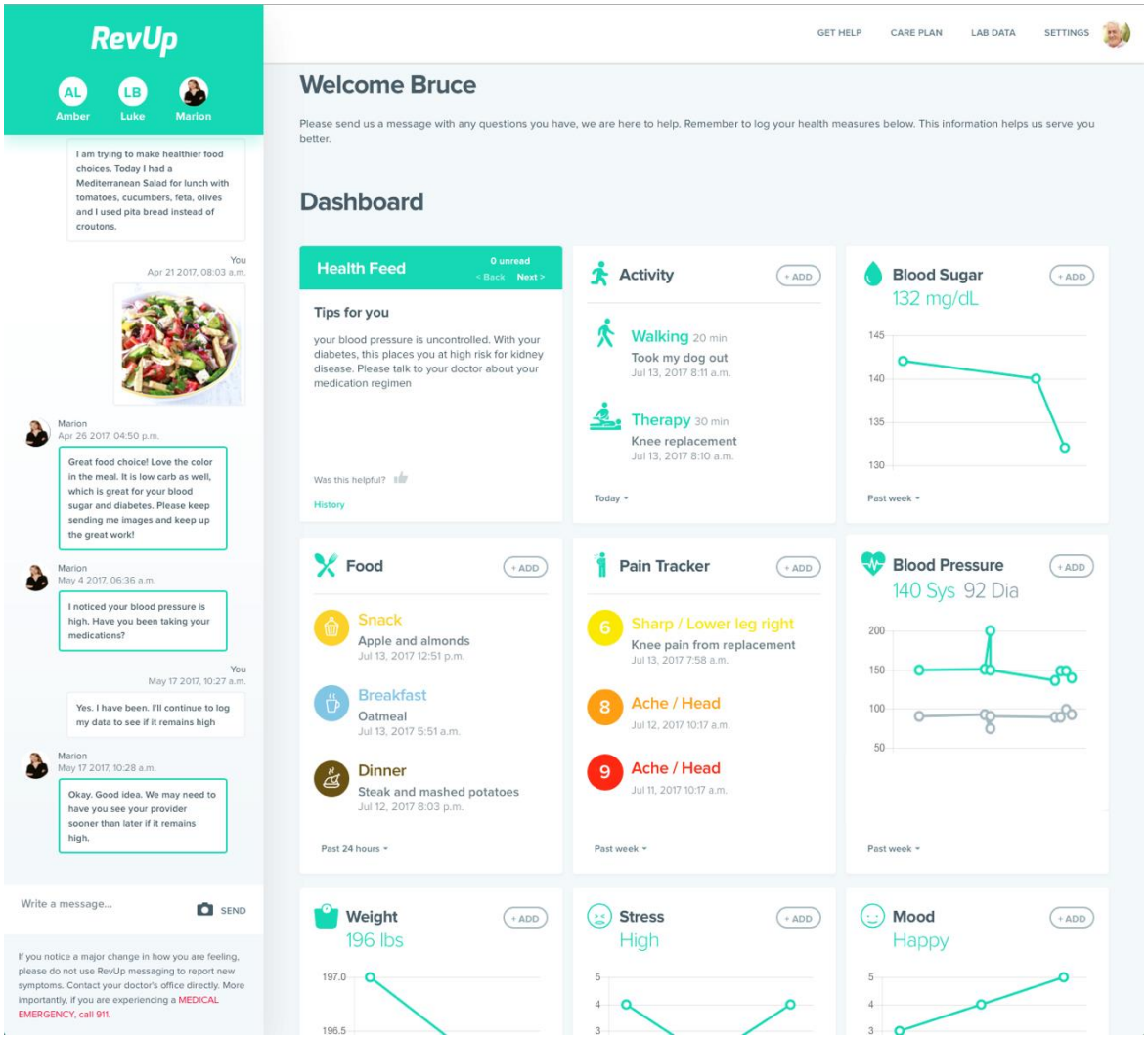
Greenway Care Coordination Services

- Targets eligible patients for chronic care management services
- Increased interaction between office visits increases patient compliance
- Higher compliance results in better patient health
- Additional revenue stream for practices
- Interactive platform for care plan compliance and questions



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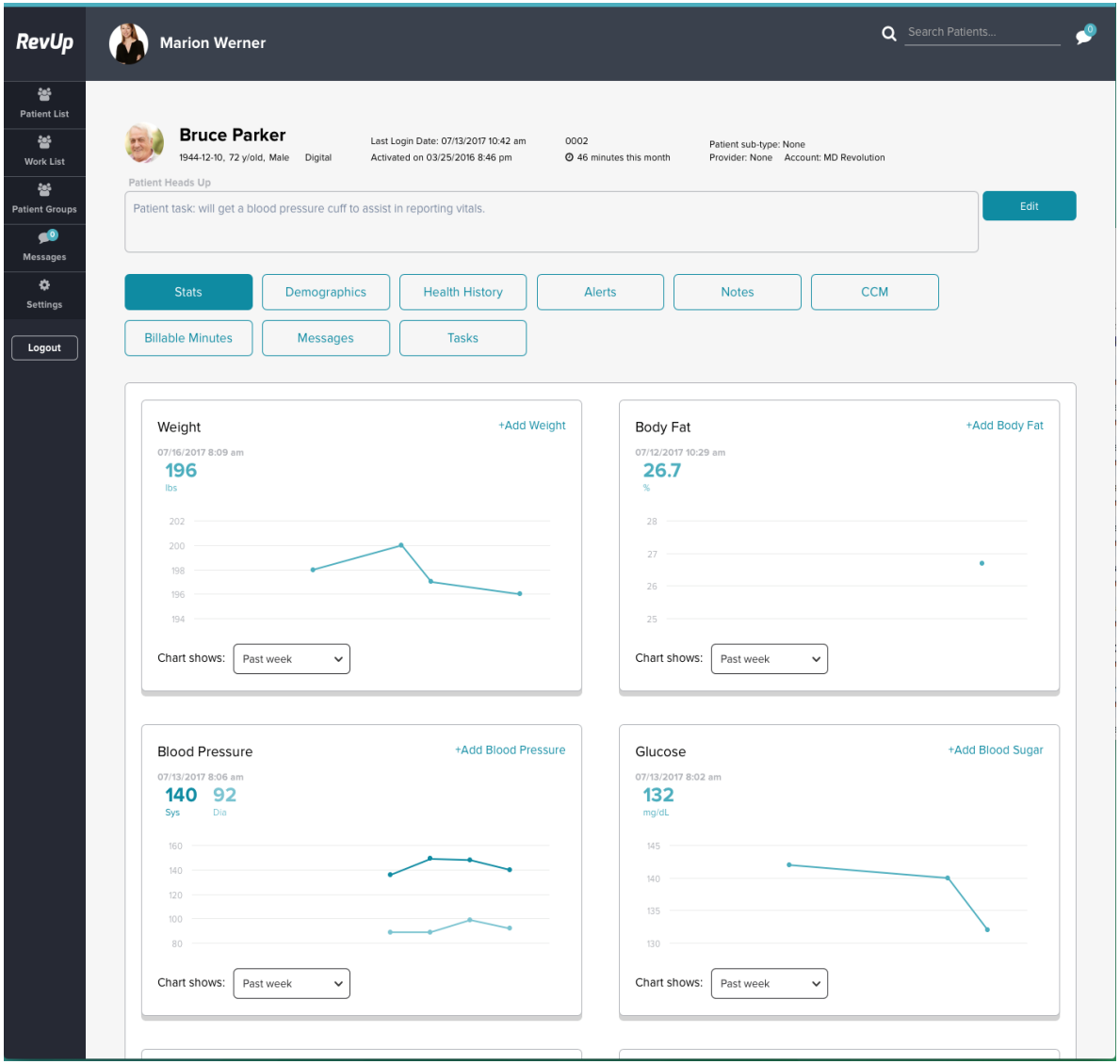
Intergy v11: What's New for GCCS?

- Automated charge posting
- Updates to clinical data now leverage C-CDA 2.1

- Automated billing will result in:
  - Less tasks coming in at the end of the month
  - Less time billing spends on CCM



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George Renzi, Technical Business Analyst

INTERGY PRACTICE ANALYTICS V11.0 & MAKING REPORTING EASIER

MACRA/MIPS & MU

- Medicaid Stage 3/MIPS ACI
  - New addition to the Operational Dashboard
- Quality Measures & aligned UDS measures complete
  - 64 CQMS and 11 UDS measures updated for 2017
- QRDA I & III File updates for 2017

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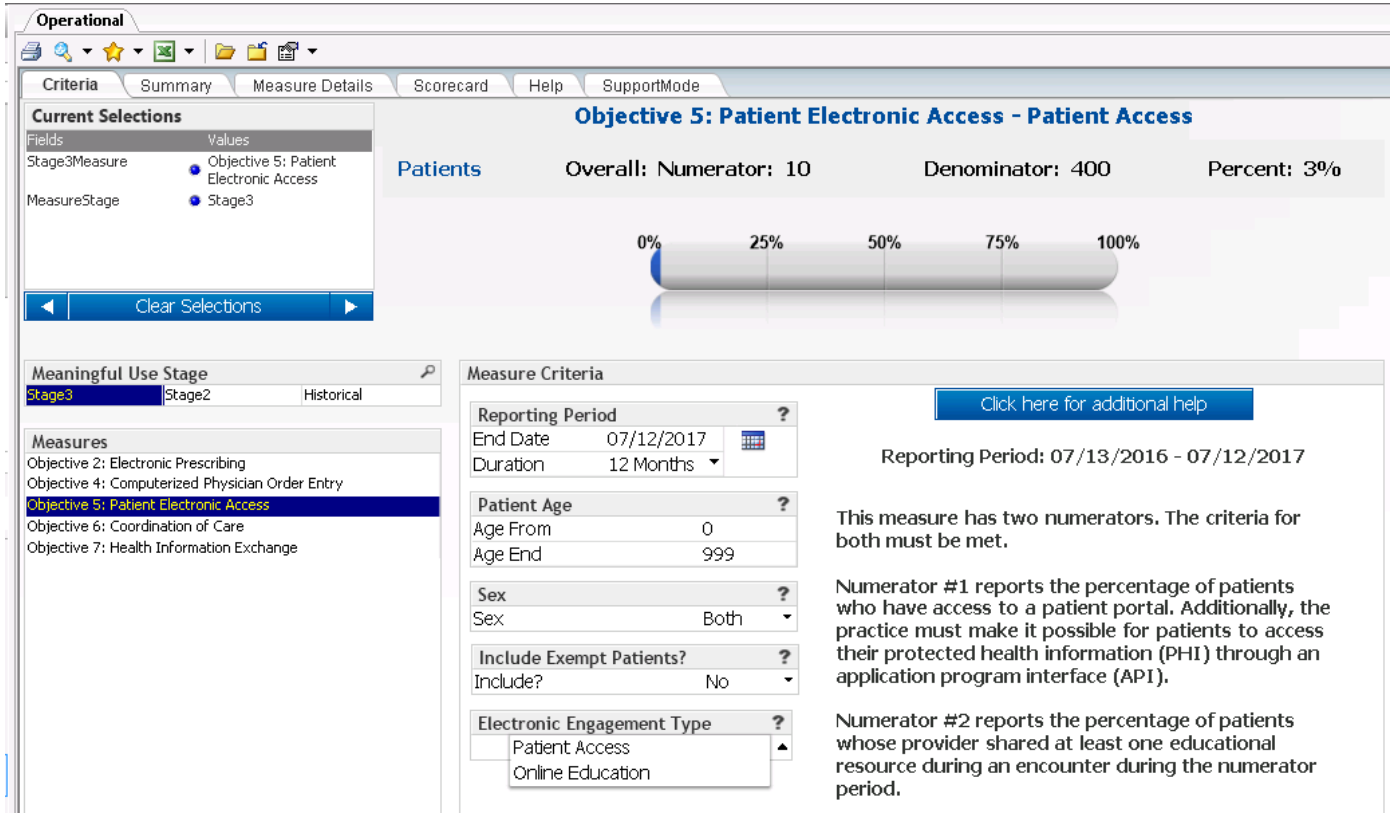
ACI: Operational Dashboard Update



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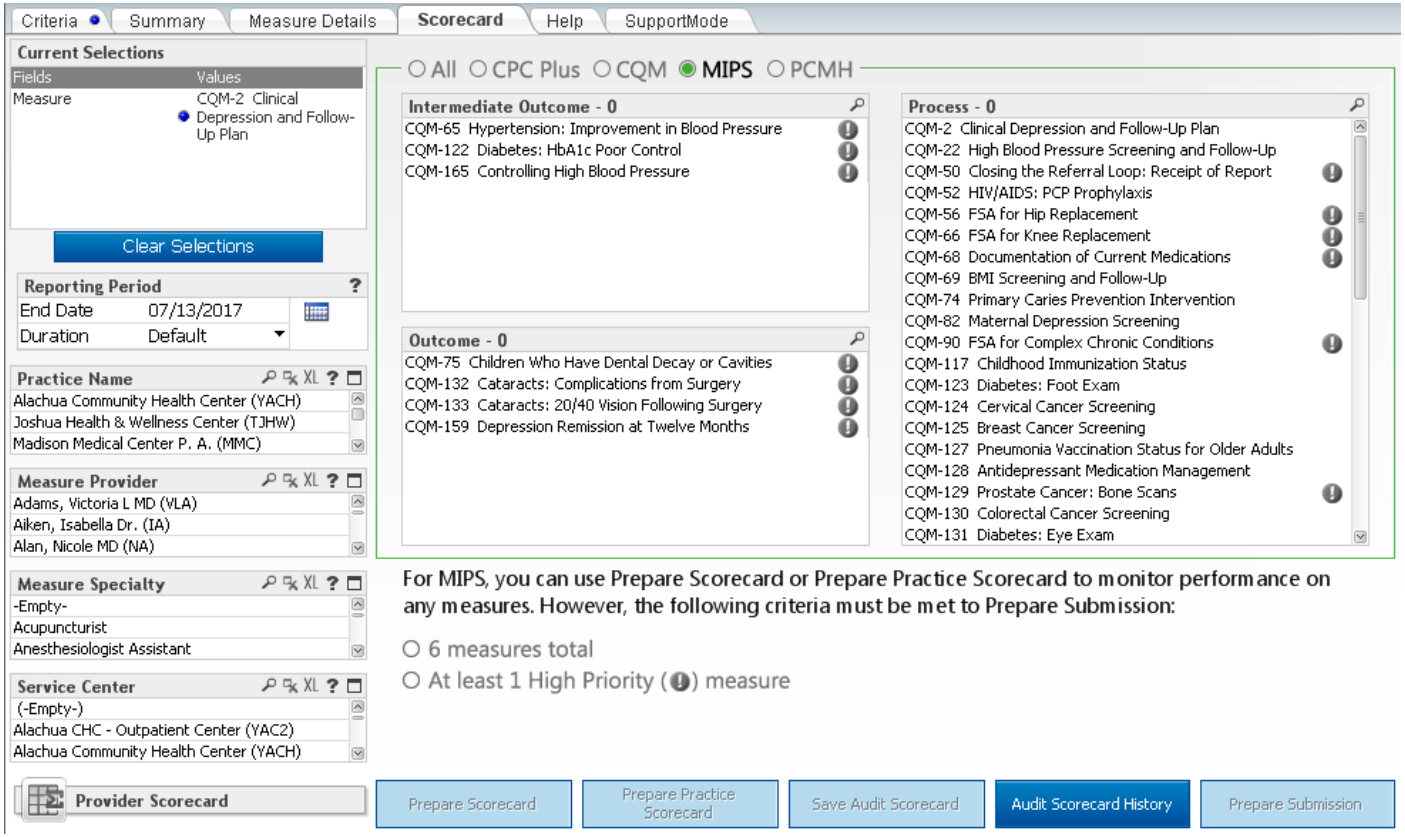
Quality: Clinical Dashboard Reconfiguration



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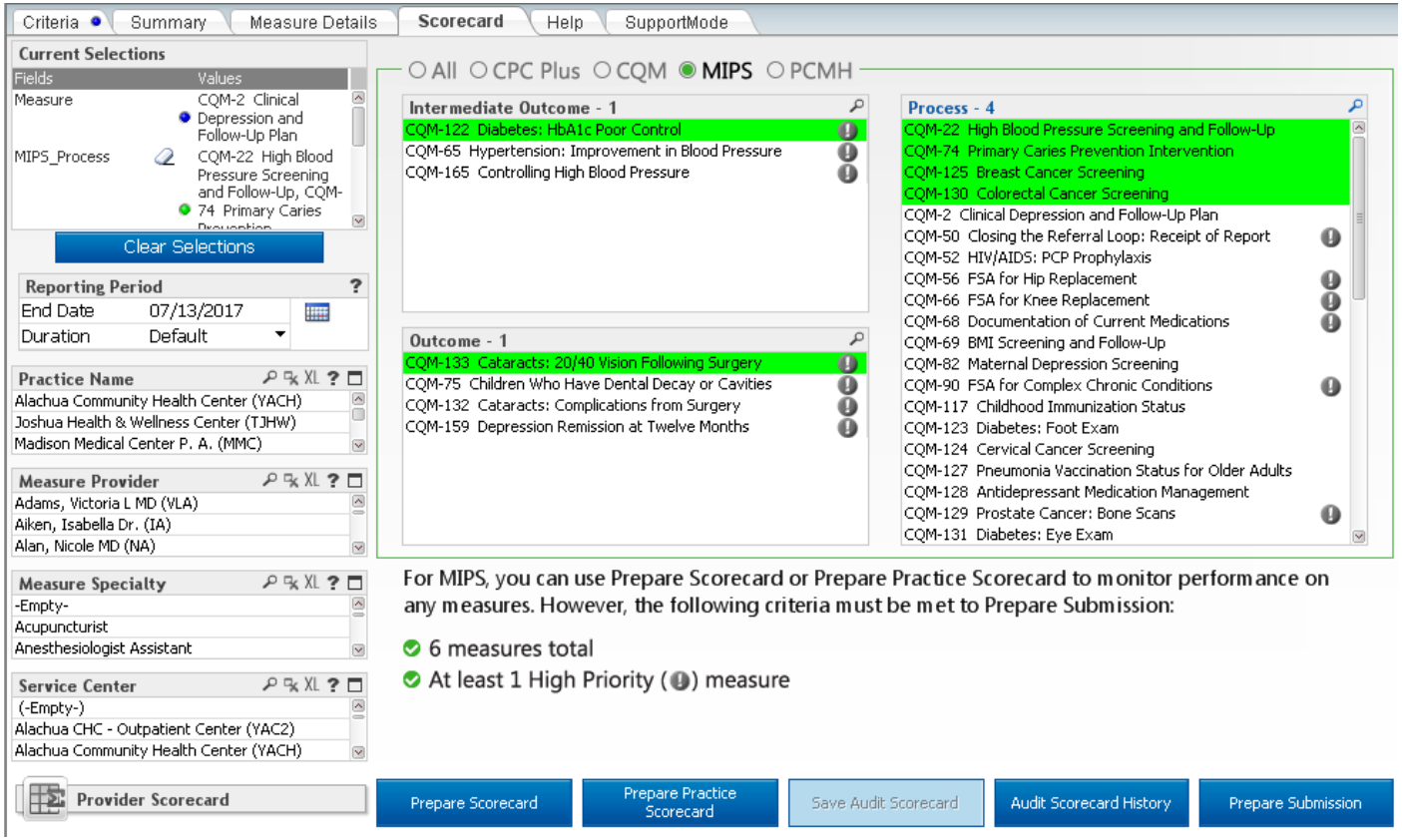
Quality: Clinical Dashboard Measures Selected



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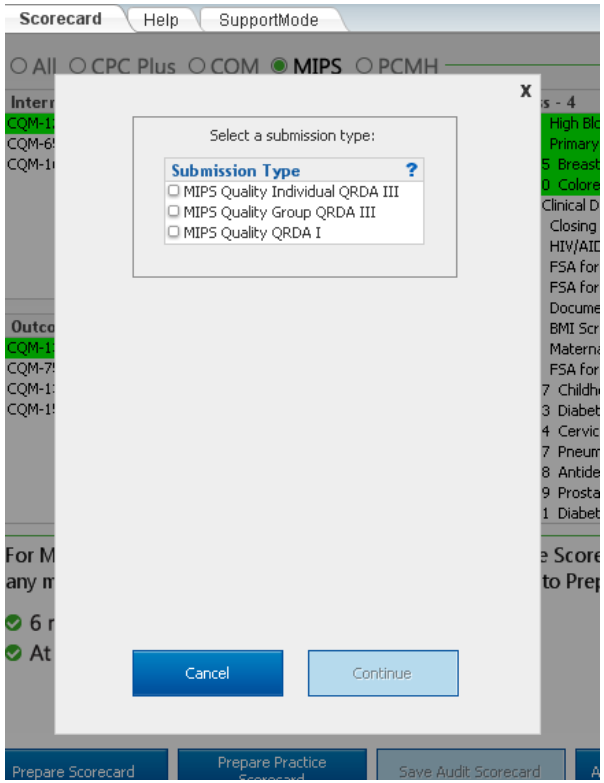
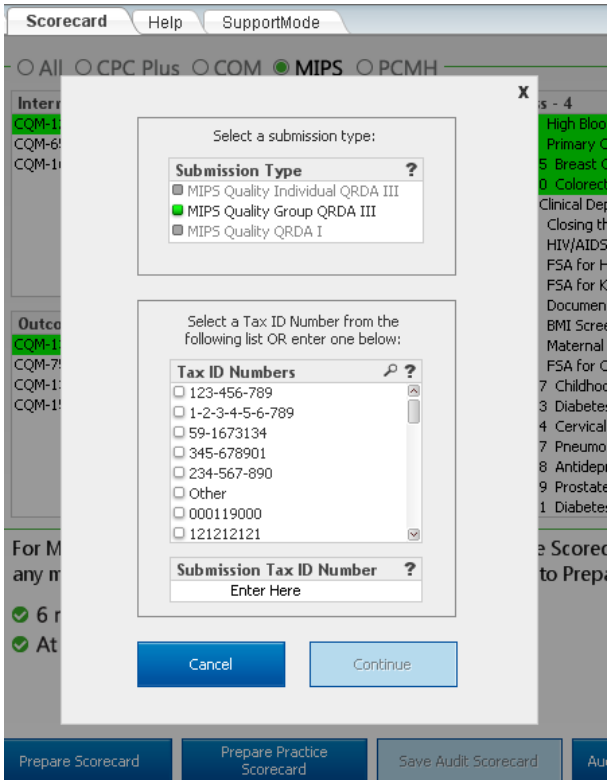
Quality: Submission Menu





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Comprehensive Primary Care (CPC)

- Advanced primary care medical home model
- The goal is to improve quality of care and reduce the number of unnecessary services for patients
- Performance-based incentives
- Create & Store audit files (scorecard)

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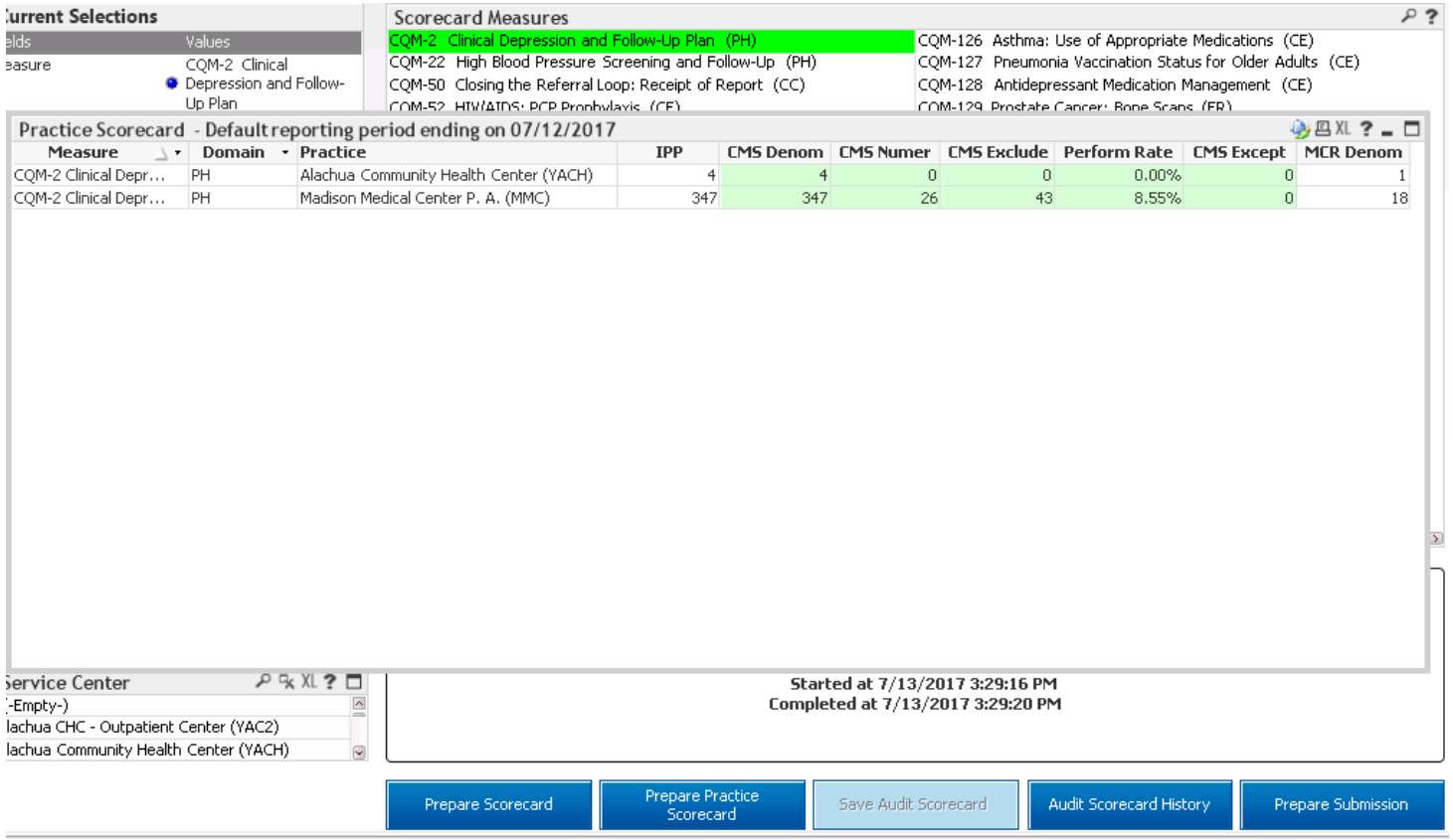
CPC: Clinical Dashboard Scorecard Enhancements



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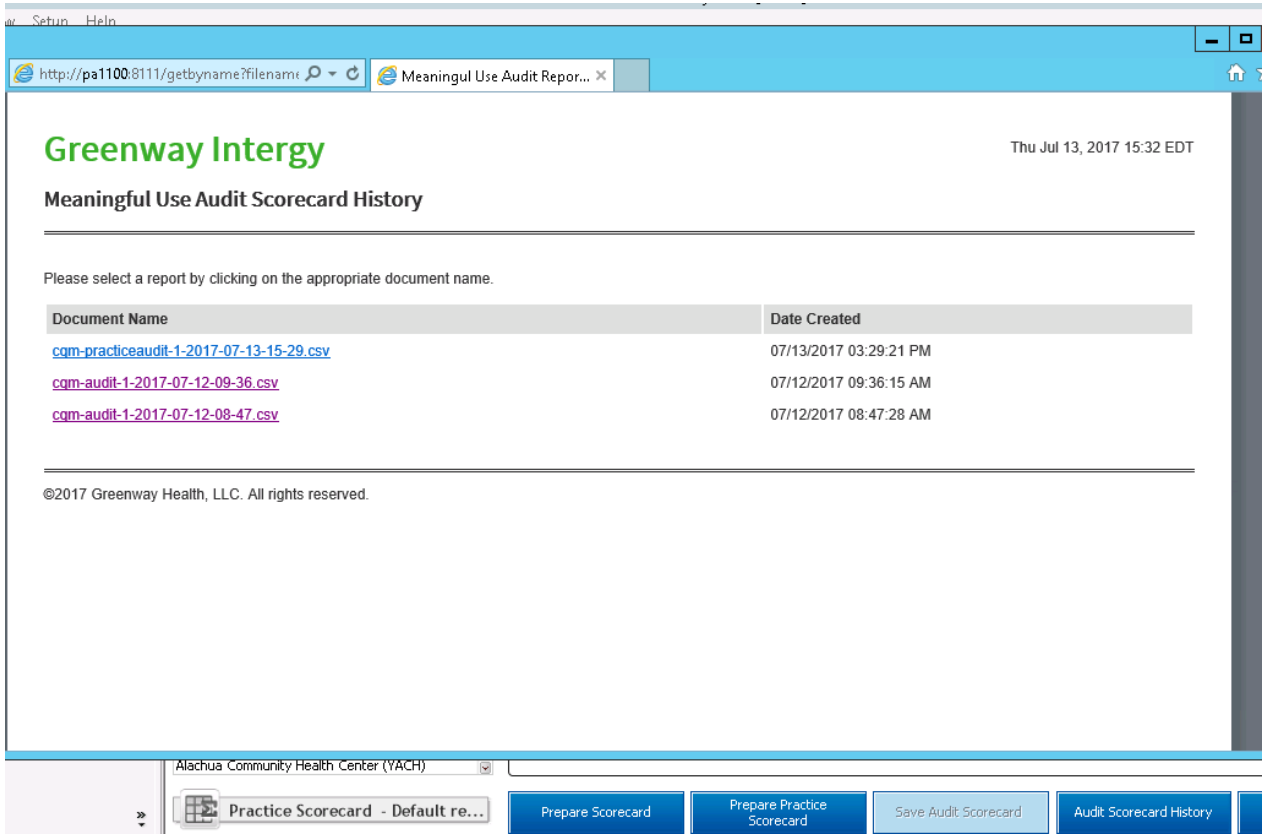
CPC: Audit Scorecard Retrieval



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What is Uniform Data System (UDS)

- A core system of information to monitor the performance of health centers
- Community Health Centers (CHC) support under-served areas
- Data is used to compare the CHC patient population with the existing population at large

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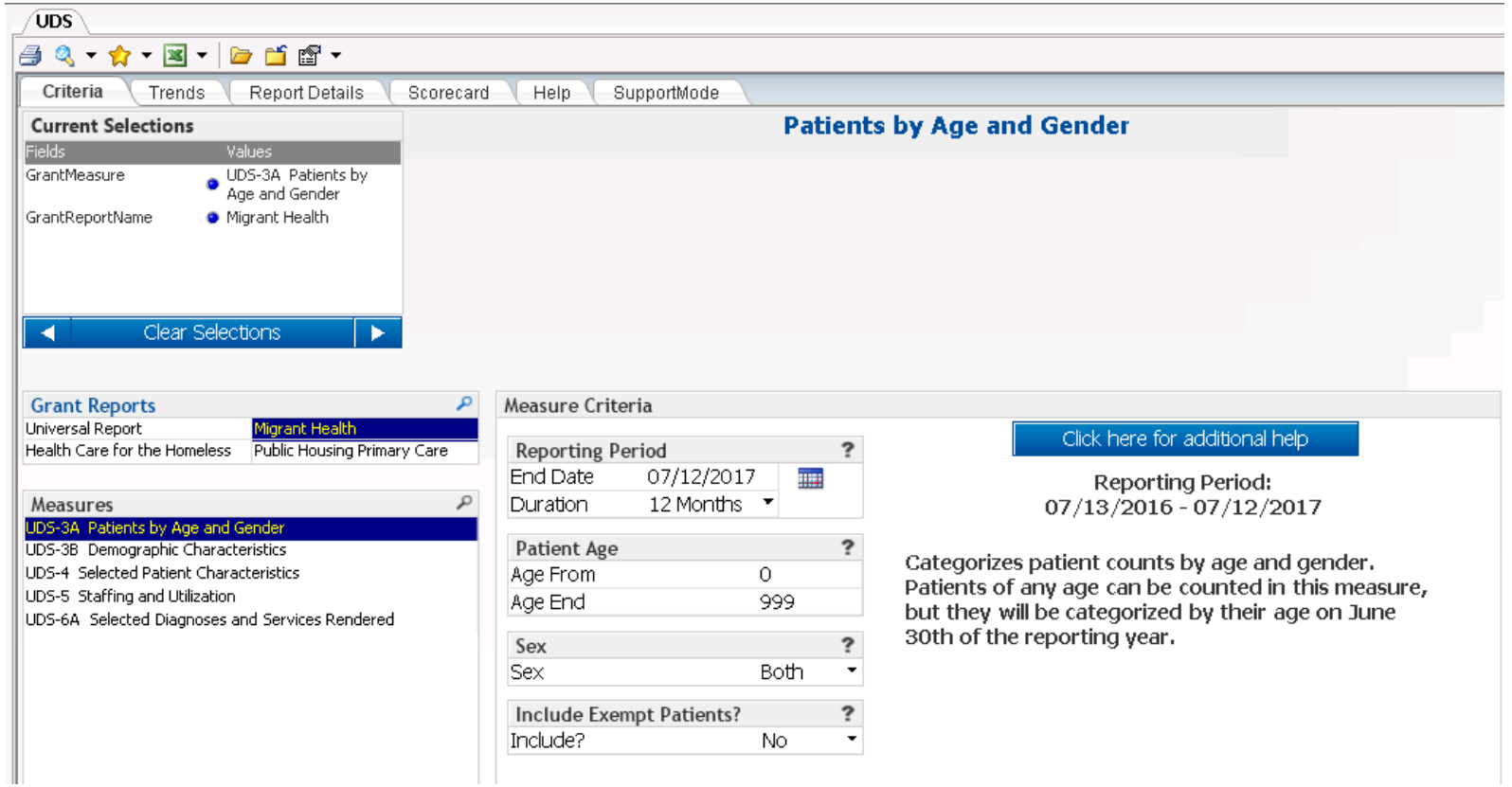
UDS: Grant Reporting



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PA v11.00 Documentation & Resources

- Many resources available on Community
  - Regulatory Measures Cheat Sheet
  - Recommended & Minimum Versions
  - Release Notes
- Online Help Documentation
- New Education Courses: MIPS and UDS

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INTERGY: WHAT'S NEXT?

Software Updates

- Software update 11.0 available early September (11.00.00.02)
  - Intergy Practice Analytics Hotfix will contain final ONC 2015 edition certified features
  - Updated Quality Reporting Architecture (QRDA) files for electronic submission of clinical quality measures (CQMs)
  - Import QRDA module providing the ability to import QRDA 1 files to calculate CQMs

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Intergy 11.10

- Clinical
  - Visit Note
  - Commonwell
  - HIE improvements
- Practice Management
  - Claim Control Improvements
  - Greenway Clearinghouse Services Integration
  - FQHC Medicare WRAP for advantage claims
- Ideas

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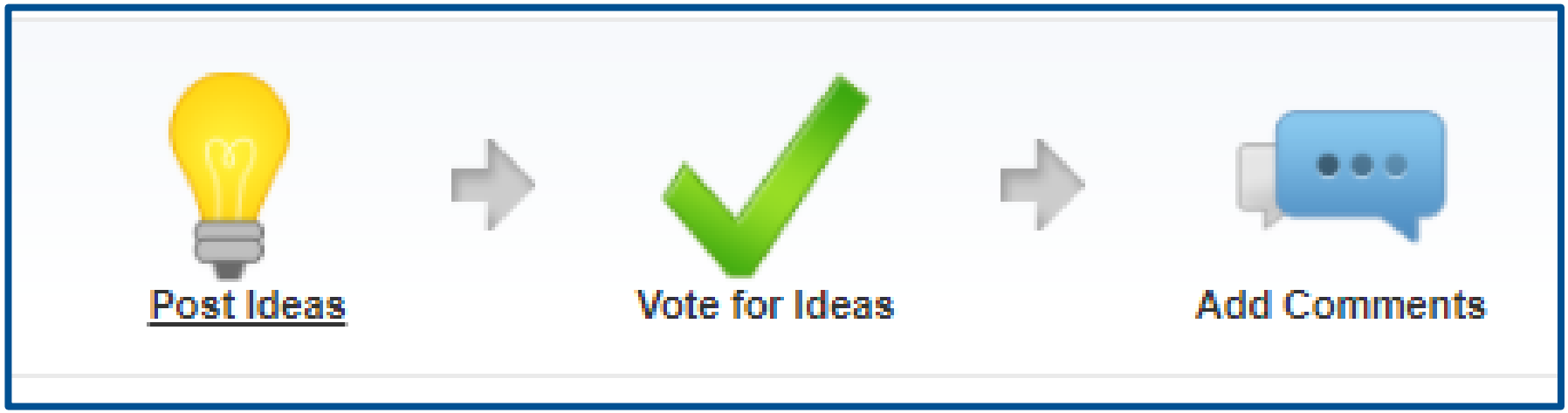
Ideas Page

- Online Community
- Search
- Create
- Vote up or down
- Comment
- Certificates



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Poll question

Do you feel confident with your knowledge of MIPS?:

a) Yes, very confident
b) Kind of confident
c) I know what it is but I'm not confident
d) What's MIPS?

**Online questions will be answered in a FAQ released shortly after the webinar*

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Poll question

Do you plan on using Intergy PA for Quality Measure Reporting:

a) Yes
b) No
c) Not Sure

**Online questions will be answered in a FAQ released shortly after the webinar*

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Poll question

Which program to plan to participate within:

a) MIPS

b) Medicaid MU

c) Other

d) I'm not sure

**Online questions will be answered in a FAQ released shortly after the webinar*

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Poll question

Are you interested in hearing from a sales representative about:

a) Intergy EHR/PM
b) Greenway Patient Portal
c) Greenway Care Coordination Services

**Online questions will be answered in a FAQ released shortly after the webinar*

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