



## **Best Practices: Meaningful Use**

1. Research the Meaningful Use program in detail before commencement, it is a large program and takes time and commitment to learn the process.
2. Participating in your electronic health record (EHR) supplier's training is essential to the success of your attestation; engage the entire staff in the process and encourage them to take it seriously! All providers in your practice must be using the EHR at the point of care.
3. Appoint a Meaningful Use leader in your facility; someone who will act as a liaison with your EHR supplier and become a subject matter expert, helping physicians, office managers and even patients understand the purpose and benefit.
4. Implementing and utilizing a visual [meaningful use dashboard](#), such as what [PrimeSUITE™](#) offers, helps tremendously in tracking compliance with core and menu set items.
5. Ensure you properly document patient information electronically; print/save copies of all important items and keep it organized.
6. The use of a patient portal is exceptionally helpful and will provide quality care and timely access of medical records to your patients.
7. Explore immunization registries and public health agencies in your community when submitting electronic data for menu set requirements.
8. Develop an understanding of the Clinical Quality Measures (CQMs) and their role in the EHR incentive program. Eligible Professionals (EPs) will need to report on between six and nine CQMs. Keep in mind, The Centers for Medicare and Medicaid Services (CMS) has made it clear it is not measuring performance with CQMs in Stage 1 of the program.<sup>(1)</sup>
9. Be an activist throughout the entire process; all stakeholders can provide feedback during public comment periods, such as EPs and office managers.
10. Use your resources. CMS should be the first place to inquire regarding questions about the Meaningful Use program. Many popular questions have been answered in the Frequently Asked Questions sections.<sup>(2)</sup>

(1) With CQMs providers are only attesting that they are reporting the CQM measure data exactly as it is generated as output from certified EHR technology ([https://questions.cms.hhs.gov/app/answers/detail/a\\_id/10839/kw/clinical%20quality](https://questions.cms.hhs.gov/app/answers/detail/a_id/10839/kw/clinical%20quality))

(2) CMS FAQ Site: (<https://questions.cms.hhs.gov/app/home>)